

# Muskoka®

ELECTRIC STOVE

POÊLE ÉLECTRIQUE

ESTUFA ELÉCTRICA

Model / Modèle / Modelo: MES12BL



USE & CARE GUIDE  
GUIDE D'UTILISATION ET D'ENTRETIEN  
MANUAL D USO Y CUIDADO

Please read this manual before  
installing and using your stove

Veuillez lire ce manuel avant  
l'installation et l'utilisation de  
votre poêle

Por favor lea las instrucciones de  
instalación y de operación antes de  
usar este estufa

IF THE INFORMATION IN THIS  
MANUAL IS NOT FOLLOWED  
EXACTLY, AN ELECTRICAL SHOCK  
OR FIRE MAY RESULT CAUSING  
PROPERTY DAMAGE, PERSONAL  
INJURY OR LOSS OF LIFE

SI LES RENSEIGNEMENTS DE CE  
MANUEL NE SONT PAS EXACTEMENT  
SUIVIS, UN CHOC ÉLECTRIQUE OU UN  
INCENDIE PEUT SURVENIR, ET  
CAUSER DES DOMMAGES, DES  
BLESSURES OU LA PERTE DE VIE

SI NO SIGUE EXACTAMENTE LA  
INFORMACIÓN EN ESTE MANUAL, PODRÍA  
RESULTAR EN CHOQUES ELÉCTRICOS O  
INCENDIO QUE PUEDEN CAUSAR DAÑOS A  
LA PROPIEDAD, LESIONES PERSONALES O  
LA PÉRDIDA DE LA VIDA.

Thank you for purchasing a Muskoka® Electric Stove.

**Important:** Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

## INSTALLATION INSTRUCTIONS - GENERAL


1. Read all instructions before using this appliance.
2. This stove is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this appliance. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (914 mm) from the front of this appliance.
3. **Caution:** Extreme caution is necessary when any heater is used by or near children or disabled persons and whenever the heater is left operating unattended.
4. If possible always unplug this appliance when not in use.
5. Do not operate any heater with a damaged cord or plug or after the appliance malfunctions, or has been dropped or damaged in any manner.
6. Any repairs to this appliance should be carried out by a qualified service person.
7. Under no circumstances should this appliance be modified. Parts having to be removed for servicing must be replaced prior to operating this appliance again.
8. Do not use outdoors.
9. This appliance is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or other water container.
10. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over.
11. To disconnect this appliance, turn controls to the off position, then remove the plug from the outlet.
12. Connect to properly grounded outlets only.
13. This appliance, when installed must be electrically grounded in accordance with local codes, with the current CSA C22.1 Canadian Electric codes or for USA installations, follow local codes and the National Electrical Code, ANSI/NFPA No. 70.
14. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire or damage the appliance.
15. To prevent possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
16. This appliance has hot and arching or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This appliance should not be used as a drying rack for clothing, nor should Christmas stockings or decorations be hung on or near it.
17. Use this appliance only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
18. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be 14 ga minimum size and rated not less than 2025 watts. The extension cord must be a three wire cord with grounding type plug and cord connector. The extension cord shall not be more than 20 feet (6m) in length.


# SPECIFICATIONS

<b>Dimensions W x D x H</b>	15.75" x 10" x 21.625" 40 cm x 25 cm x 55 cm
<b>Net Weight</b> <b>Gross Weight</b>	27.5 lbs / 12.5 kg 30 lbs / 13.6 kg
<b>Voltage</b>	110-120 V
<b>Frequency</b>	60 Hz
<b>Watts</b>	1400 W
<b>Heater Rating</b>	4770 BTUs

## ELECTRICAL CONNECTION

A 15 Amp, 120 Volt, 60 Hz circuit with a properly grounded outlet is required to operate this appliance. Preferably, the stove will be on a dedicated circuit as other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is in operation. The unit comes standard with a 6 ft (1.8 m) long 3 wire cord, exiting out the back of the stove. Plan the installation to avoid the use of an extension cord. If an extension cord must be used, it must be a minimum 14 ga, 3 wire with grounding type plug and connector and rated not less than 2025 watts. The extension cord shall not be more than 20 ft (6 m) in length.

 **WARNING:** Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.

 **WARNING:** Do not use this stove if any part of it has been under water. Immediately call a qualified service technician to inspect the stove and replace any part of the electrical system which has been under water.

# SERVICE INSTRUCTIONS

## FOR YOUR SAFETY

Service must be performed by a qualified service agency.

## REPLACING THE LIGHT BULBS

This stove uses 2 clear 120 Volt, 40 Watt, E-12 socket base light bulbs (small base, chandelier candle type bulbs). The access plate is located on the back of the unit. For convenience, if one of the light bulbs burns out, it may be easier to replace both of the light bulbs at the same time.

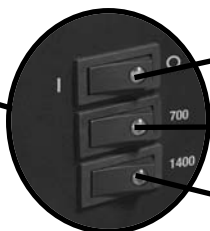
**WARNING:** Do not exceed 40 Watts per bulb. Use of higher rated bulbs may result in a fire, causing property damage, personal injury or loss of life.

1. Turn off the power to the unit.
2. Let the stove cool if it has been operating.
3. Turn the stove so you are facing the back of the stove.
4. Look for the access plate with the gold printing on it.
5. Remove the 2 screws holding the access plate in position. Once you have removed the 2 screws, lift the access plate so the 2 positioning tabs come free of their slots. Once you have removed the access plate you can see and access the 2 40 watt chandelier bulbs.
6. Remove each light bulb by unscrewing them out of the bases, turning them counterclockwise. You can use one hand to hold the light socket in place, if required.
7. Install the new light bulbs by turning each light bulb into the base clockwise. You can use one hand to hold the light socket in place, if required.
8. Replace the access plate by inserting the 2 tabs, pushing the plate up against the stove back, and inserting the 2 screws.
9. Turn the stove back so you are facing the front of the stove.
10. Turn the power on and enjoy the flame effect.

## OPERATING INSTRUCTIONS

Your Muskoka® stove has the following functions:

Please note: Both the low heat and the high heat switches must be in the on position to achieve high heat.



### On/Off

Power to the unit

### Low heat

700 watts

### High heat

1400 watts

# WARRANTY

## DO NOT RETURN THIS PRODUCT TO THE STORE:

Please contact Customer Service at: 1-866-253-0447

web: [www.greenwayhp.com](http://www.greenwayhp.com)

email: [support@greenwayhp.com](mailto:support@greenwayhp.com)

**Canada:** 400 Southgate Dr., Guelph, Ontario, Canada, N1G 4P5

**USA:** 6507 Fairfield Dr., Northwood, Ohio, USA, 43619

## Limited Warranty Definitions

### Greenway Home Products

**(Greenway):** Manufacturer.

**Electric Stove (stove):** Stove manufactured by Greenway Home Products.

**Purchaser:** Purchaser of the stove.

**Distributor:** Facility authorized to sell Greenway Home Products.

**Warranty Card:** Greenway Home Products Limited Warranty Registration Card identifying the Purchaser and product model.

### Greenway Limited Warranty:

Greenway warrants to the Purchaser that the stove is free from defects in material and workmanship, under normal use and service, for one (1) year (1 year limited parts) from the date of purchase.

All warranty repairs must be pre-authorized by Greenway Home Products. Greenway will, at its option, replace or repair free of charge any defective part, which the Purchaser shall notify their Distributor or Greenway Home Products within the warranty period. The obligation of Greenway Home Products under this warranty, is expressly limited to such replacement or repairs.

### The provisions of this limited warranty shall not apply to the following:

1. Accidents.
2. Unauthorized repairs or alterations.
3. Normal maintenance.
4. Changes made to other units manufactured after this stove was manufactured.
5. Incidental damages caused by failure of the stove such as inconvenience or loss of use.
6. Improper installation.

The provisions of this limited warranty shall not apply to deterioration due to wear and exposure beyond the following limitations:

1. For 180 days from the date of purchase on electrical component and circuit boards (lightbulbs excluded).

**Greenway Limited Warranty is void unless the following conditions are adhered to:**

- 1.** Warranty registration must be completed and returned to Greenway Home Products.
- 2.** All warranty repairs must be preauthorized by Greenway repair facility.
- 3.** Greenway reserves the right to inspect defective parts that have been replaced under warranty. Distributor is expected to hold defective parts for 60 days.
- 4.** Only parts and accessories and other material, available through Greenway Home Products are to be used in the performance of warranty service.
- 5.** Purchasers are responsible for presenting/notifying their Distributor as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time from the date of authorization. Not to exceed 30 days past notification.

This limited warranty is expressly in lieu of any other expressed or implied warranty, including any implied warranty or merchantability or fitness for a particular purpose and of any obligations or liabilities on Greenway Home Products which neither assumes nor authorizes any other person to assume for it any other liability in connection with the stove manufactured by it.

The warranty is null and void if used in commercial or industrial applications.



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