Uniden®

UIP1869V

OWNER'S

MANUAL

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Welcome

With the UIP1869V broadband Internet telephone, Vonage's Internet phone service and your broadband connection, you can access the Internet and make phone calls simultaneously. The UIP1869V connects directly to your broadband modem. It separates voice signals from data signals and sends voice traffic to its cordless handsets and data traffic to your computer.

If you a have a local switch or router supporting a LAN, the UIP1869V will pass all Data traffic through to your LAN.

Note: Illustrations in this manual are used for explanation purposes.
Some illustrations in this manual may differ from the actual unit.

Features

- 5.8GHz Digital Expandable
- Corded/Cordless Telephone System
- Caller ID/Call Waiting
- 100 Programmable Memory Locations in the Base and Each Cordless Handset
- Downloadable Images
- Recordable Ringer Tone

This series features ***AutoTalk***™ and ***AutoStandby***™. AutoTalk allows you to answer a call by just removing the handset from the cradle so you don't have to waste time pushing buttons. AutoStandby allows you to hang up by simply returning the handset to the cradle.

To protect you against mis-billed calls that might result from your phone being activated by other equipment, this series has ***Random Code***™ digital security, which automatically selects one of more than 10,000,000 digital security codes for the handset and base.

Digital Spread Spectrum Technology uses a wider frequency band than standard digital transmissions. The result is a more secure conversation with the clarity of digital sound, extended range, and minimal interference from other cordless phones.

IntegriSound™ Built in sound quality which provides life-like conversations.

With ***DirectLink***™ mode, you can use two or more handsets as radio transceivers (walkie-talkies).

Be sure to visit our web site: www.uniden.com

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AutoTalk, AutoStandby, DirectLink, IntegriSound and Random Code are trademarks of Uniden America.

Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

Vonage®, The Broadband Phone Company®, and Vonage Digital Voice® are registered service marks owned and used under license from Vonage Marketing, Inc., a wholly-owned subsidiary of Vonage Holdings Corp.

Accessibility

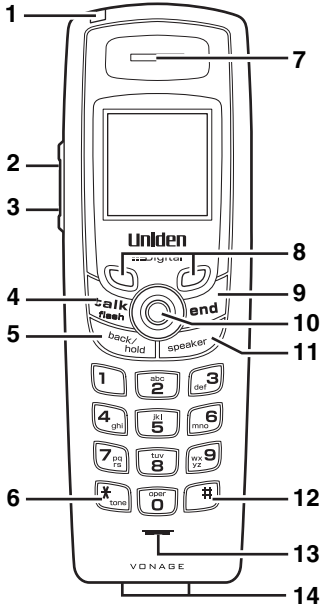
If you have a disability and need customer service assistance or if you have any questions about how Uniden's products can accommodate persons with disabilities, please call the accessibility voice/TTY line:1-800-874-9314

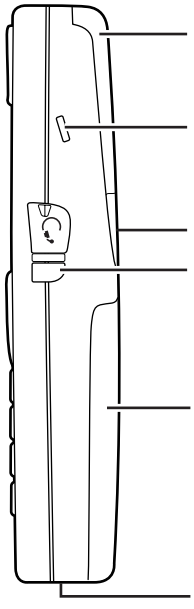
A representative is available to talk to you M-F, 8:00 am to 5:00 pm, CST. After hours, you can leave us a message, and we will call you back. Information is also available on our website, www.uniden.com, under the "Accessibility" link.

Terminology

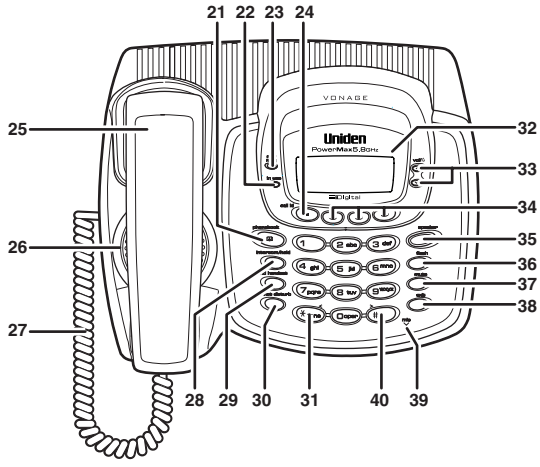
- **Standby Mode** - The handset maybe sitting or off the cradle, but is NOT in use. ***talk/flash*** or ***speaker*** has not been pressed. The corded base handset is on the base and ***speaker*** on the base has not been pressed. No dial tone is present.
- **Talk Mode** - The handset is off the cradle and ***talk/flash*** or ***speaker*** has been pressed, or pick up the corded base handset and ***speaker*** on the base is pressed and enabling a dial tone.
- **VoIP** - Voice over Internet Protocol, a method of sending voice signals over broadband Internet connections.
- **Station** - The main base or any registered handset.
- **Configuration utility** - The internal user interface that allows you to change configurations settings in the UIP1869V. You can access the configuration utility with an Internet web browser.

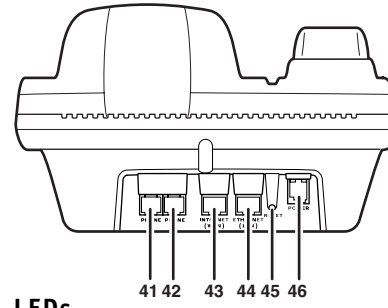
Controls & Functions



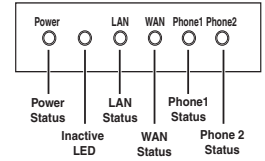


1. New Message LED
2. Volume △ (up) (P. 45)
3. Volume ▽ (down) (P. 45)
4. ***Talk/flash*** (P. 40 & 41)
5. ***Back/hold***/intercom (P. 23, 42 & 70)
6. ****/tone*** (P. 65)
7. Ear Speaker
8. Soft keys (P. 22)
9. ***end*** (P. 40)
10. Joystick (P. 23)
11. ***speaker*** (P. 40)
12. ***#*** (P. 65)
13. Handset Microphone
14. Handset Charging Contacts
15. Handset Antenna
16. Beltclip Hole
17. Speakerphone Speaker and Ringer
18. Headset Jack
19. Handset Battery Compartment
20. USB jack





LEDs



21. ***phonebook*** (P. 51)
22. In use LED
23. New Message LED
24. ***call id*** (P. 64)
25. Corded Base Handset
26. Base Speaker
27. Curl Cord
28. ***intercom/hold*** (P. 70 & 42)
29. ***find handset*** (P. 48)
30. ***do not disturb*** /DND LED (P. 47)
31. ***/tone/<*** (P. 66)
32. LCD Display
33. ***/vol*** ∧/∨ (volume up/down) (P. 45 & P. 28)
34. ***soft*** Keys (P. 22)
35. ***speaker***/speaker LED (P. 40)
36. ***flash*** (P. 41)
37. ***mute*** (P. 48)
38. ***exit*** (P. 58)
39. mic (microphone)
40. ***#/>*** (P. 66)
41. Phone 1 port
42. Phone 2 port
43. Internet (WAN) port
44. Ethernet (LAN) port
45. Reset switch
46. Power port

Setting up your Broadband Phone

Safety Recommendations

To ensure general safety, follow these guidelines:

- Do not open or disassemble this product.
- Do not expose the product to moisture.
- Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.
- Ultimate disposal of this product should be handled according to all national laws and regulations.
- Do not touch the wires on the cable ports or the wires of cables connected to a port as hazardous voltage may be present on these wires when the equipment is powered on.
- The plug-socket combination must be accessible at all times because it serves as the power disconnect.
- To avoid electric shock, do not connect the UIP1869V to any RJ-11 telephone wall jacks. Use caution when connecting cables. This could damage the UIP1869V or the telephone wiring in the building.
- Do not work on the system or connect or disconnect cables if lightning or thunder are present in your area.
- Do not cover or block the air vents on the top or bottom surface of the UIP1869V. Overheating can cause permanent damage to the unit.
- Read the instructions completely before connecting the system to its power source.

911 Service Notice

911 dialing is not automatic.

Vonage services do not include traditional 911 emergency dialing. You must successfully activate the 911 dialing feature (register and subscribe) by following the instructions at www.vonage.com/911. Vonage's version of 911 is outlined in the Vonage User Guide; your responsibilities as a Vonage subscriber are outlined in the Vonage Terms of Service contract. It is important you read these documents (included with your broadband phone) and understand this feature and its limitations.

If you ordered your UIP1869V directly from Vonage, it will already be activated for you.

Before You Start!

To activate your broadband Internet phone service visit www.vonage.com/activate. You will need your MAC address, a twelve-character ID that identifies your UIP1869V. The MAC address is located on the bottom of your UIP1869V broadband phone. Be sure to enter all of the characters exactly as they appear on the sticker. (All letters should be upper-case.)

Note: If you are an existing Vonage customer and are upgrading your device, please call our customer care department at 1-VONAGE-HELP (1-866-243-4357). Customer Care is available 24 hours a day, 7 days a week.

STEP 1: Check Your Equipment

Check your broadband setup and the other equipment you will need:

- A broadband modem and a broadband Internet connection
- A computer with an Ethernet port (or a local Ethernet switch or router)
- Two CAT-5 Ethernet cables
- If you subscribe to a second phone line or want to use a backup phone off of the UIP1869V, you will need a standard telephone cable (RJ-11)

Check Your Broadband Configuration

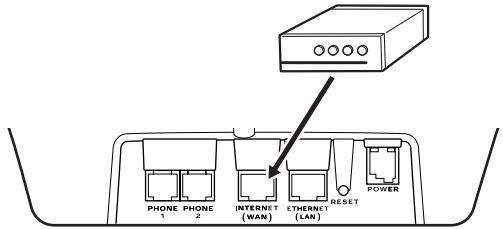
The UIP1869V supports the two most common broadband connection protocols: DHCP and PPPoE. If your broadband connection uses DHCP, you do not need to change any settings on the UIP1869V. If your broadband connection uses PPPoE, you will need to enter your user name and password in Step 3.

If your broadband provider has given you a static IP address, you will need a special configuration for your UIP1869V. See the User Interface Guide at www.uniden.com/voip for more information on configuring for static IP addresses.

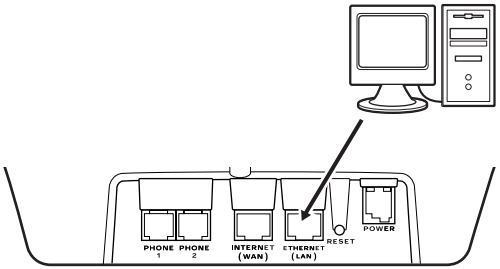
STEP 2: Connect Your UIP1869V

Once your account is set up, you can connect your UIP1869V.

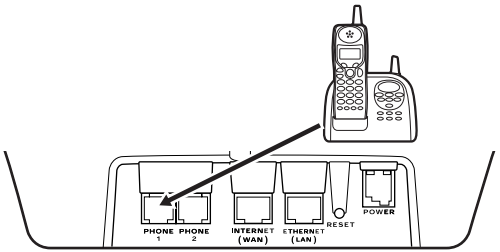
1) Use the coil cord to connect the corded handset to the base.
2) Use the blue Ethernet cable to connect your broadband modem to the blue RJ-45 port labeled **Internet (WAN)**. If you have a home router then use the blue Ethernet cable to connect one of the LAN ports on your router to the Internet (WAN) port on your UIP1869V instead.



3) Use the yellow Ethernet cable to connect your PC to the yellow RJ-45 port labeled **Ethernet (LAN)**. If you use a switch or router for a local network, connect it to the Ethernet (LAN) port instead.



4) OPTIONAL: If you have a second phone you want to use for line 1, connect it to **Phone1**. If you have subscribed to a second VoIP line you can connect an analog phone or Fax machine to **Phone2**.



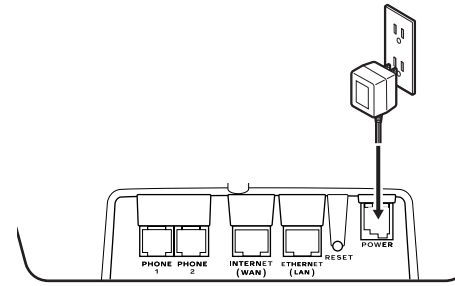
CAUTION

Do not connect the UIP1869V to a regular telephone wall jack.

note

- You can also connect a wireless access point to the Ethernet (LAN) port, if desired.
- Phone1 is not a separate line. Any phone connected to Phone1 will share VoIP line 1 with all the UIP1869V's cordless handsets.

5) Use the included AC adapter to connect the **POWER** port to a 120 Vac continuous power outlet.



CAUTION
To avoid risk of fire or electrical hazard, use ONLY the included AC adapter!

All the LEDs will flash several times, and the Power LED will remain on. If the UIP1869V was properly recognized by Vonage's network, the Phone 1 LED will illuminate. Test your connection by making a call with the corded handset and browsing to a web page from your PC. If you have any difficulty, see the Troubleshooting section.

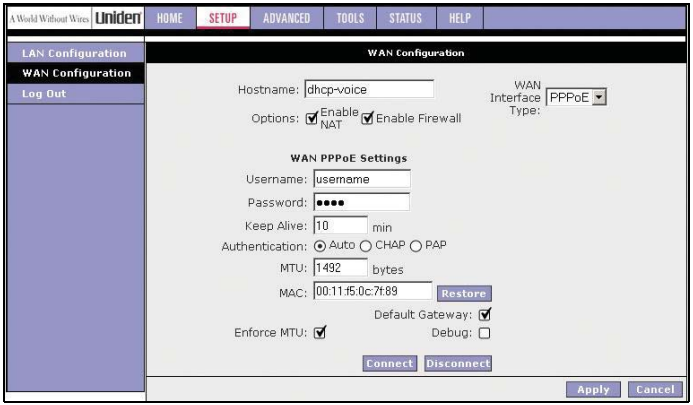
Configuring Your UIP1869V (PPPoE users only)

If you use PPPoE to connect to the Internet (common for DSL users), your broadband service provider assigned you a user name and password. You will need to enter this user name and password into the UIP1869V. The UIP1869V can take the place of any additional PPPoE software you received from your ISP, allowing you to establish and maintain your broadband connection without running any extra programs on your computer.

Follow the steps below to configure the UIP1869V to use a PPPoE-based connection.

1. Make sure your computer is directly connected to the UIP1869V's LAN port.
2. On your computer, open an Internet web browser window.

- Enter http://192.168.15.1 (the UIP 1869V broadband telephone system's default IP address) in the address field of your browser and hit the ENTER key.
- A screen with fields for your username and password will appear. Enter "admin" in both fields for now (you should set a new password later using the Advanced tab's user configuration screen). Then click "OK".
- Select the Setup Tab at the top of the screen, then select "WAN Configuration" from the menu on the left. This opens the WAN configuration Setup Screen.
- In the pull down menu labeled "WAN Interface Type" (see image below) select PPPoE. This opens the PPPoE configuration screen.
- Enter the username, password and service name (if required) provided by your ISP. This is the same info you enter every time you log in.
- Click "Apply". When asked if you want to save the UIP 1869V configuration, click "Yes".
- When the lights on the UIP 1869V stop flashing, check for Internet access by browsing to a web page.



note

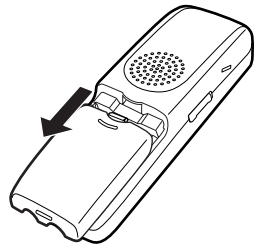
- **Use only the Uniden (BT-0003) rechargeable battery pack supplied with your cordless telephone.**
- Replacement battery packs are also available through the Uniden Parts Department.

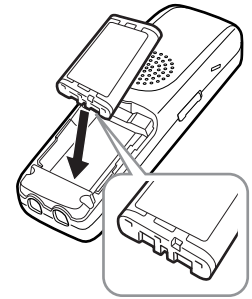
Install the rechargeable battery pack into the handset

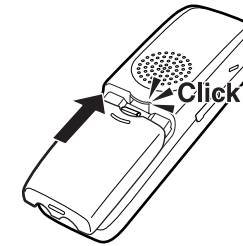
1) Press down on the handset battery case cover (use the finger indention for a better grip) and slide the cover downward to remove.

2) Place the battery pack in the battery compartment with the connectors on the battery and on the compartment aligned.

3) Place the battery case cover back on the handset and slide it upwards until it clicks into place.







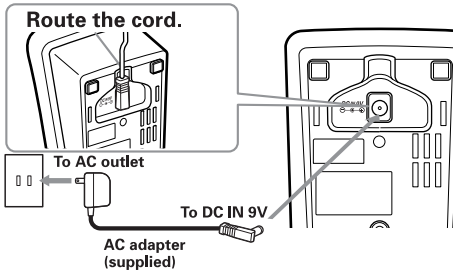
Connect the charger

The handset is powered by a rechargeable battery pack. The battery recharges automatically when the handset is placed in the charger.

1) Connect the AC adapter to the DC IN 9V jack and to a standard 120V AC wall outlet.
Caution: To avoid risk or fire or shock, use only the included AC adapter.

2) Set the charger on a desk or tabletop, and place the handset in the charger with the keypad facing forward.

3) Make sure that the **charge** LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the base charging contacts.

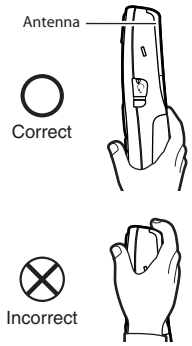


4) Charge the handset battery pack for at least 15-20 hours before using your new cordless handset for the first time.

note

For maximum range:

- Do not hold the handset where you might block the signal.



- Metal and reinforced concrete may affect cordless telephone performance.

Expanding Your Phone

Ten Handset Expandability

Your phone supports up to ten handsets, including any handsets supplied with your phone. You can now place a fully-featured cordless handset anywhere AC power is available to connect the handset charger.

Handsets can be used in DirectLink Mode or on an intercom call without interfering with incoming calls. It is possible to have a 4-way conference among the base, two handsets, and one outside line.
All of the handsets ring when a call is received.

Backwards/Forwards Compatibility

Your phone is compatible with other Uniden 5.8GHz Digital Expandable Handsets. Compatible models include the TCX805, ELX500, TCX400, and TCX440. (Please check www.uniden.com for an updated list of expansion handsets compatible with this series.)

Registering Expansion Handsets

Handsets supplied with the phone are registered to the base by the factory. When you register an extra handset to the base, the handset ID will be assigned.

Before the expansion handset is registered, the battery pack MUST be charged for 15-20 hours.

To register expansion handsets, follow the steps below:

1) Make sure the main base is in standby mode.
2) On the base, press the **MENU** soft key, and then select `HS Registration`.
3) On the handset, press and hold **#** until you will hear a beep.
4) Press the **OK** soft key.
5) While the handset is registering, `Handset Registering` will appear in the Handset LCD. When `Registration Complete` is displayed, the handset has been registered to the base. If `Registration Failed` appears, please try these steps again.

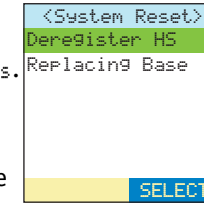
If a handset has ever been registered to a different base, you must de-register the handset before you can register it to the new base (see page 17).

System Reset

De-register the Handset

When you de-register a handset, the handset will also be removed from the base index. The base must be in range and powered on before you can degister a handset.

1) Press and hold ***end*** and ***#*** for more than 5 seconds. Select Deregister HS.
2) The phone will ask you to confirm the deregistration. Select Yes.

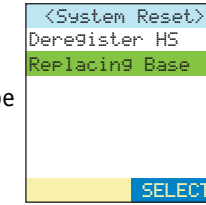


When the base information is deleted, the handset displays MUST place the handset in base to register! Models may vary, refer to Owners Manual for help. Re-register the handset to the base (see page 16).

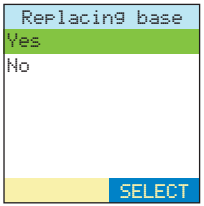
Replacing the Base

If the base is unavailable for some reson, you can use the Replacing Base function to de-register the handset. When you replace the base, the handset will not be removed from the base index.

1) Press and hold ***end*** and ***#*** for more than 5 seconds. Select Replacing Base.
2) Select Yes.
3) You will hear a confirmation tone. The base information will be deleted.

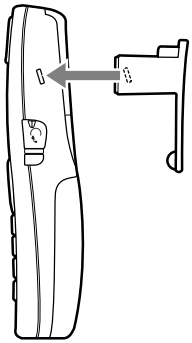


When the base information is deleted, the handset displays `MUST place the handset in base to register! Models may vary, refer to Owners Manual for help.` Re-register the handset to the base (see page 16).



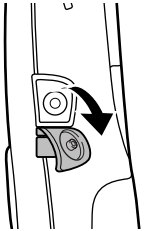
Installing the Beltclip

To attach the beltclip
Insert the beltclip into the holes on each side of the handset. Press down until it clicks.
To remove the beltclip
Pull either side of the beltclip to release the tabs from the holes.



Optional Headset Installation

Your phone may be used with an optional headset. To use an optional headset, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headsets may be purchased by calling Uniden's Parts Department. See back cover page.)

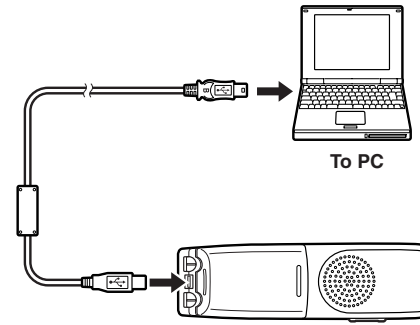


Installing Uniden's Cordless Telephone Customization Tool

This phone includes Uniden's Cordless Telephone Customization Tool for your Windows PC. You can use this software application to completely configure your phone, download pictures for wallpaper, and import contacts from Microsoft Outlook.

NOTE: Uniden's Cordless Telephone Customization Tool requires either Microsoft®, Windows® 98SE, Windows ME, Windows 2000, Windows XP and more than 150MB free hard drive space.

1) Insert the Cordless Telephone Customization Tool CD into your computer's CD-ROM drive. The installation application should start automatically.
2) If the application doesn't start, go to the ***Start*** menu and select ***Run***.
3) In the window, type ***d:\autorun.exe*** (where ***d*** is the letter assigned to your CD-ROM drive), and click **OK**.
4) Once the software is installed, connect the USB cable to the handset and your PC as shown.
5) Customize your Uniden cordless handset with your personal preferences.



For complete instructions on using Uniden's Cordless Telephone Customization Tool, see the help file on the CD-ROM.

Using the Interface

Example of the standby mode display

- **Base**

* Ringer Volume Level

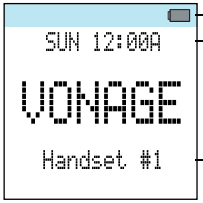
Day of the week and time

envelope icon

Number of new Caller ID calls received

* This icon changes depending on ringer volume level (High, low and off)

- **Handset**



Battery icon

Date, Day of the week, and time

Handset banner or number of new caller ID calls received

Display Icons

ICON		DESCRIPTION
Handset	**Base**	
	-	**Battery** icons indicate the handset battery status. This icon cycles depending on the battery status (empty, low, medium, and full).
		Ringer off icon indicates that the ringer is turned off.
	-	**Telephone** icon indicates that the line is in use.
		Mute icon appears when you mute the handset or the base.
	-	**Speaker** icon appears when the handset speaker phone is use.
		Envelope icon appears when a new message is received.
		Privacy icon appears when the Privacy Mode is turned on.

Soft Key Functions

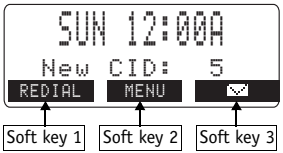
"Soft" keys are keys that change function during the operation of the phone. There are two soft keys on the handset and three soft keys on the base.

The text right above the soft key indicates that key's current function. For example, when the phone is in standby mode, pressing soft key 2 on the handset makes a selection. When the phone is in talk mode, pressing soft key 2 brings up the options menu. Complete information on the features controlled by the soft keys can be found under each feature.

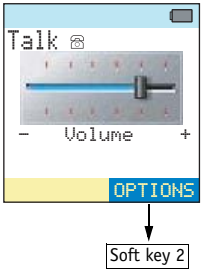
In standby mode

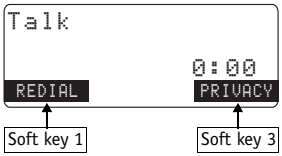
Handset

Base



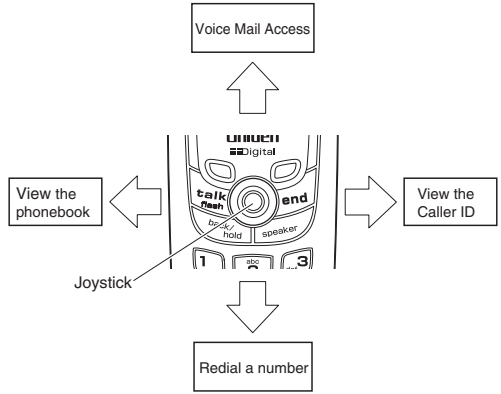
In talk mode





Using the handset joystick

The joystick makes it easy to use your phone. The four most commonly used functions are accessible just by moving the joystick.



You will also use the joystick to make menu selections.

Highlight the option you want by moving the joystick up, down, right, or left. This will move the cursor; the option currently highlighted appears in reversed out text.

Select the highlighted option by pressing in on the center of the joystick.

To exit the **MENU** and return to standby, press the ***end*** key. To go back a level in the menu, press ***back/hold/intercom***.

Entering text

You can use the number keypad on your phone to enter text by referring to the letters printed on each number key. When you press the number key in a text entry field, the phone displays the first letter printed on the number key. Press the number key twice to display the second letter and three times to display the third. Capital letters are displayed first, then lower case letters, then the number on the key.

If two letters in a row use the same number key, enter the first letter, then press the joystick to the right to move the cursor to the next position to enter the second letter.
For example, to enter Movies:

	Number of times key is pressed								
keys	1	2	3	4	5	6	7	8	9
1	1								
2 abc	A	B	C	a	b	c	2		
3 def	D	E	F	d	e	f	3		
4 ghi	G	H	I	g	h	i	4		
5 jkl	J	K	L	j	k	l	5		
6 mno	M	N	O	m	n	o	6		
7 pqrs	P	Q	R	S	p	q	r	s	7
8 tuv	T	U	V	t	u	v	8		
9 wxyz	W	X	Y	Z	w	x	y	z	9
0 oper	&	(	)	<	>	/	(blank)	-	_
	.	,	:	?	!	@	'	"	*
	#	0							

1) Press 6 once to enter M.
2) Use joystick, or the right key on the base to move the cursor to the right.
3) Press 6 six times to enter o.
4) Press 8 six times to enter v.
5) Press 4 six times to enter i.
6) Press 3 five times to enter e.
7) Press 7 eight times to enter s.
8) Press the center of the joystick or the **OK** soft key on the base to end your text entry.

If you make a mistake while entering a name, use the joystick, to move the cursor to the incorrect character. Press the **DELETE** soft key to erase the incorrect character, and then enter the correct character.
To delete all characters in the text entry field, press and hold the **DELETE** soft key.

Main Menu Options

On the handset, the options are DirectLink, Room Monitor, Messages, Ringer Options, Speaker Setup, Display Options, and System Setup.

Note:

- If you do not press a key within 30 seconds, the phone will time out and exit the menu mode. When setting the Date and Time, the time-out period is extended to two minutes.
- All of these options can be configured in the Cordless Customization Application.

Handset Main Menu Options

DirectLink

Room Monitor

Messages

Ringer Options

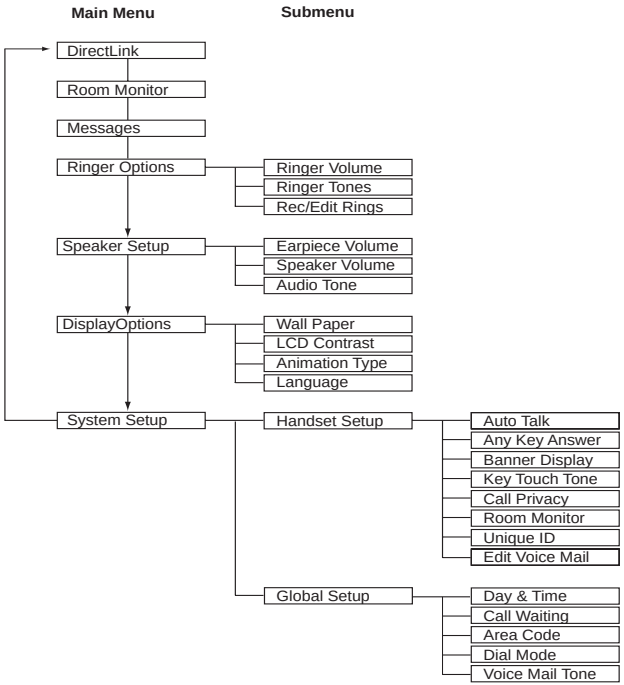
Speaker Setup

Display Options

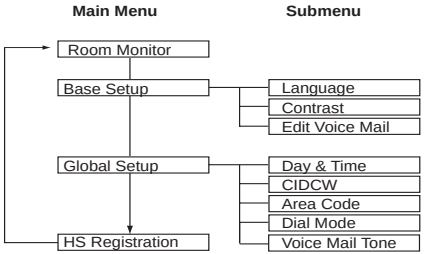
System Setup

On the base, the options are Room Monitor, Base Setup, Global Setup, and HS Registration.

Main Menu Options (Handset)



Main Menu Options (Base)



note

- The Dial Mode setting is pre-configured to support VoIP. Do not change this setting.
- CWDX must remain off. Do not change this setting.

Default Settings

The default settings set from the factory match the features that most people use. You may not need to change them. However, there are a number of options you must set and entries you must make in memory to take full advantage of all the phone features. The table below lists the default settings.

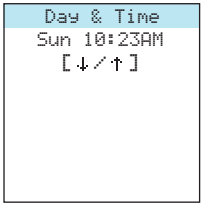
Function	Handset	Base	Function	Handset	Base
Edit Voice Mail	None		Key Touch Tone	On	-
Ringer Tone	Flicker	-	Animation Screen	On	-
Unique ID	On	-	Room Monitor (allow monitoring)	On	-
Auto Talk	Off	-			
Anykey Answer	Off	-	Day & Time	SUN 12:00 AM	
Banner	" "	-	CIDCW	CW on/CWDX off	
Language	English		Area Code	None	
LCD Contrast	level 5		Voice Mail Tone	On	

Global Setup

Global settings apply to all registered handsets and the base. If you change something under the global menu, you change it for handsets and the base. Only one handset or the base can change global settings at a time, and you have to make sure the phone is not currently being used.

Day and Time

To change the day and time from the handset, go to Day & Time. Move the cursor to highlight the day, hours, minutes, or AM or PM, then use the number keys to change each part. Press the center of the joystick when you finish.



System Setup

Global

Day & Time

To change the day and time from the base, follow the steps below:

1) With the phone in Standby mode, press the **MENU** soft key. Select the Global Setup menu, and then select Day & Time.
2) Press ♫ ***volume up/down*** to select the day of the week, and then the → soft key.
3) Press ♫ ***volume up/down*** to set the hour, and then press the → soft key.
4) Press ♫ ***volume up/down*** to set the minute, and then press the → soft key.
5) Press ♫ ***volume up/down*** to choose AM or PM, and then press the **SAVE** soft key. You will hear a confirmation tone.

Note: If you don't press any keys for two minutes when setting the day and time, the phone will exit the menu mode.

System Setup

Global

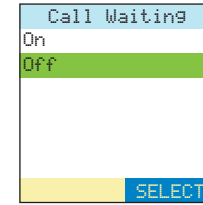
Call Waiting

note

Vonage provides Caller ID and Call Waiting at no cost. Call Waiting Deluxe is not offered by Vonage at this time. Visit www.vonage.com for a full list of calling features.

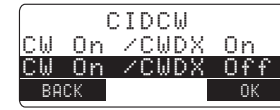
Call Waiting

Your phone supports Caller ID with Call Waiting, so you can see the name and number of someone who calls when you are already on the line. Your phone also supports Call Waiting Deluxe, which gives you a choice of how you want to handle a waiting call.



To activate Call Waiting deluxe on the handset, go to `Call Waiting`. Select `On`, and the phone will display the CallWaitDeluxe screen. Select `On`. (You have to turn on Call Waiting before you can turn on Call Waiting Deluxe.) A confirmation tone tells you that your phone is ready to use these features.

To activate Call Waiting deluxe from the base:



1) With the phone in Standby mode, press the **MENU** soft key. Select the Global Setup menu, and then the CIDCW submenu.
2) Press ▵ ***volume up/down*** to select `CW On/CWDX On`, `CW On/CWDX Off`, or `CW Off/CWDX Off`, and then press the **OK** soft key. You will hear a confirmation tone.

Area Code

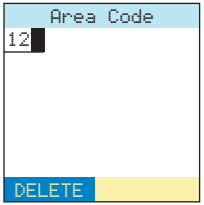
If you can make a call by dialing only 7 digits (instead of 10), you can program your local area code in your phone. If you get a call from within your area code, you'll only see the 7-digit phone number. If you get a call from outside your area code, you'll see all 10 digits.

System Setup

Global

Area Code

To enter an area code from the handset, go to `Area Code`. Use the number keypad to enter your 3-digit area code. Press the center of the joystick when you finish.



To enter an area code from the base:

1) With the phone in Standby mode, press the **MENU** soft key. Select the Global Setup menu, and then the Area Code submenu.
2) Press the number keypad (***0***-***9***) to enter a 3-digit area code.
3) Press the **OK** soft key. You will hear a confirmation tone.

System Setup

- Handset
  - Auto Talk
  - Any Key Answer

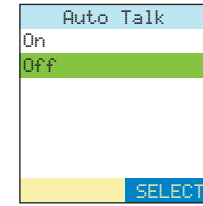
Setting Up the Handset

System Setup

The following Menu options must be set separately for each handset. To set these options, go to the System Setup menu and select the Handset submenu.

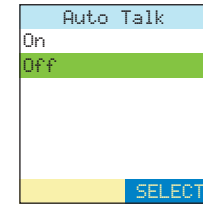
Auto Talk

Auto Talk lets you answer the phone by removing the handset from the cradle. To turn on Auto Talk go to `Auto Talk` and select `On`. A confirmation tone tells you that Auto Talk is active.



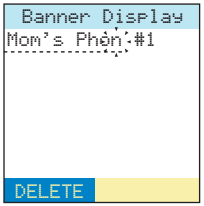
Any Key Answer

Any Key Answer lets you answer the phone by pressing any key on the number pad. To turn on Any Key Answer, go to `Any Key Answer` and select `On`. A confirmation tone tells you that Any Key Answer is active.



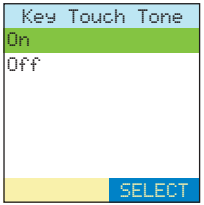
Banner Display

You can change the name your phone displays on the screen. If you have more than one handset, you can use the banner name to identify your handset during handset-to-handset functions like intercom and DirectLink. Go to `Banner Display` and enter the name you want to use. You can use up to 10 characters. Use the **DELETE** soft key to delete an existing handset name. Press the center of the joystick when you're finished.



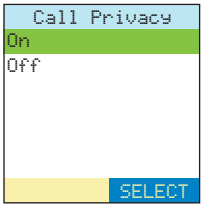
Key Touch Tone

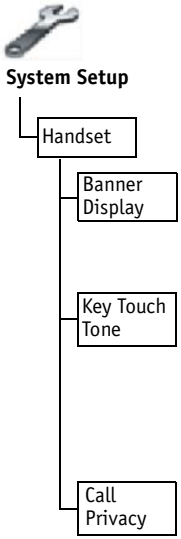
Key Touch Tone is the tone your keypad makes when keys are pressed. To turn off the tone, go to `Key Touch Tone` and select `Off`. A confirmation tone tells you that the tone has been deactivated.



Call Privacy

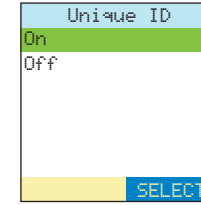
If you don't want other registered handsets to interrupt you on a call, you can turn on privacy mode. As long as your handset is in privacy mode, other handsets won't be able to join your call or make any calls of their own. To turn on privacy mode, go to `Call Privacy` and select `On`. You can turn on privacy mode when the phone is in standby or when you're already on a call.





Unique ID

You can assign special ringer tones to anyone in your phonebook. When your phone gets a call, it looks up the Caller ID information in your phonebook; if you assigned a distinctive ringer and pictures to that number, the phone uses it so you know who's calling. To turn on distinctive ringing, go to Unique ID and select On. A confirmation tone tells you that distinctive ringing is active.



If you don't activate Unique ID, the phone uses the default picture.

Setting Handset Ringer Options

This menu lets you customize ringer or speaker volume settings on your phone. You can set these options separately for each handset.

Ringer Options

Ringer Tones

Ringer Tone

You can set a different ringer for each handset. This phone comes with 10 prerecorded songs and 15 different ringer tones; you can also record your own ringer tones (see page 35).

- Songs: Beethoven's Symphony #9 [Beethoven9], Für Elise [Elise], Home Sweet Home [Hm Swt Hm], Lorri Song #6 [Lorri Song], WT Overture, Twinkle Star, Je Te Veux, Star Spangled Banner [Star Spngl], Old MacDonald [Old MacDld], We Wish You A Merry Christmas [Merry-Xmas]
- Ringer tones: Flicker, Clatter, Coin Toss, Synthesize, Finish Line, Soft Alert, Wake Up, Lighting Bug, Bebop, Tone Board, Chirp, Party Clap, Reminder, Burble, TeleTone,

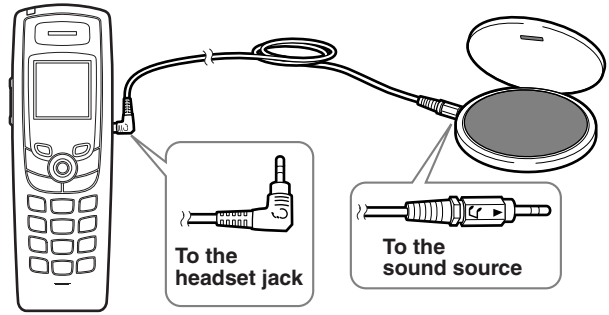
1) Go to `Ringer Tones` and highlight the ringer you want. (Each ringer will sound as you highlight it.)
2) Select a ringer from the list.
3) Press the center of the joystick to confirm the setting. You will hear a confirmation tone, and the phone will go back to the menu.

Ringer Options

Rec/Edit Rings

Customize Your Own Distinctive Ringer Tones

Your handset can store up to 5 different recordings (a total of 100 seconds) to use as ringer tones. Each recording must be less than 20 seconds long.

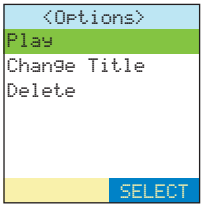


Storing Ringer Tones

1) Connect the audio recording cable to the handset and sound source (e.g.stereo or CD player). Insert one end of the audio recording cable into the handset's headset jack and the other end into the sound source. You can also simply use the handset's microphone by holding the handset close to the sound source.
2) Go to `Rec/Edit Rings`.
3) Select a location from 1-5, and press the **OPTIONS** soft key.
4) Select `Record`. To start recording, press the **RECORD** soft key. The message counter displays `20` and then begins to count down.
5) When you are finished recording, press the **STOP** soft key. The phone will play the recorded ringer. To re-record the ringer, press the **ReRec** soft key while playing the ringer.
6) Enter the title of this ringer (up to 12 characters).
7) Press the center of the joystick. You will hear a confirmation tone, and `Done!` appears.

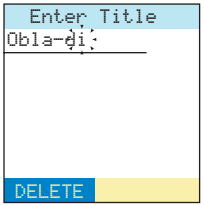
Playing a Ringer

1) Go to Rec/Edit Rings.
2) Select a ringer to play, and press the **OPTIONS** soft key.
3) Use the joystick to select Play. To stop, press the center of the joystick or the **STOP** soft key.



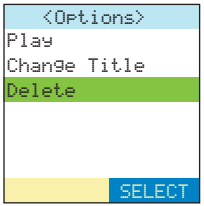
Changing a Ringer Name

1) Go to Rec/Edit Rings.
2) Select a ringer you want to change the title, and press the **OPTIONS** soft key.
3) Use joystick to select Change Title.
4) Edit the title of this ringer (up to 12 characters). When you are finished, press the center of the joystick, you will hear a confirmation tone, and Done! appears.



Delete a Ringer

To delete a ringer tone, go to Rec/Edit Rings, and select the ringer you want to delete. Press **OPTIONS** soft key. Use the joystick or the up/down key to select Delete. Select Yes. You will hear a confirmation tone, and Deleted! appears. The ringer is deleted from the list, and the phone stays on the ringer list.



note You can not delete the ringer if it is currently set as the default ringer tone, as a Unique Ring in the phonebook, or as a Reminder.

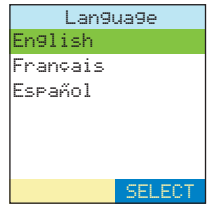
Setting Display Options

The following options must be set separately for each handset and the base.

Language

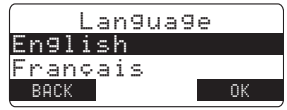
From the handset

You can change the language the menu display will use. Choose from English, French, or Spanish. To change the language, go to Language and select English, Français (French), or Español (Spanish). You will hear a confirmation tone, and the display will use the selected language.



From the base

1) Press the **MENU** soft key. Select the Base Setup menu, and then the Language submenu.
2) Press ▵ ***volume up/down*** to choose "English," "Français" (French), or "Español" (Spanish).
3) Press the **OK** soft key. You will hear a confirmation tone.



LCD Contrast

From the handset

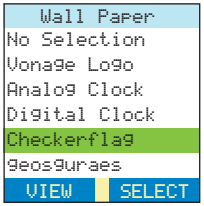
LCD Contrast adjusts the handset's display. To adjust the contrast, go to `LCD Contrast` and use the joystick to adjust the contrast level you want. A confirmation tone tells you the contrast level has been activated.

From the base

1) Press the **MENU** soft key. Select the Base Setup menu, and then the Contrast submenu.
2) Press ▵ ***volume up/down*** to adjust the contrast of the LCD (ten levels).
3) Press the **OK** soft key. You will hear a confirmation tone.

Wall Paper (Handset Only)

Your phone has 34 preset wallpaper/images to choose from. You can customize or replace 30 of these images using the software application CD-ROM supplied with this phone. During standby mode, the wallpaper will display on the Handset's LCD Screen. To set your wallpaper, scroll through Wall Paper options, and press the **VIEW** soft key. Press the center of the joystick to activate the wallpaper of your choice.



- You can download images of your own by using the PC software.

DisplayOptions

- LCD Contrast
- Wall Paper

DisplayOptions

Animation Type

Animation Type (Handset only)

Your phone has 4 different animations (Dog, Car, Frog and Abstract) with 7 different animation schemes:

delete

done

page

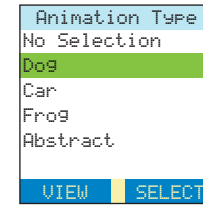
talk

batt-low

end

unavailable

To set your animation type, scroll through Animation Type options, and press the **VIEW** soft key. Press the center of the joystick or press the **SELECT** soft key to activate the animation type of your choice.



Using Your Phone

Calling with Vonage service

- You can call anyone in the US (including Puerto Rico) or Canada just as you would from a traditional phone line.
- For calls outside the US and Canada, enter "011" + the country code + the number. A list of country codes can be found at www.vonage.com.
- Anyone can call your broadband phone whether they have a broadband, cellular or traditional telephone

Making and Receiving Calls

	Handset	Base
Making a call	1) Pick up the handset. 2) Press ***talk/flash***, or press ***speaker*** to use the speakerphone. 3) Listen for the dial tone. 4) Dial the number. **OR** 1) Pick up the handset. 2) Dial the number. 3) Press ***talk/flash*** or ***speaker***.	1) Pick up the corded handset, or press ***speaker*** to use the speakerphone. 2) Listen for the dial tone. 3) Dial the number. **OR** 1) Dial the number. 2) Pick up the corded handset, or press ***speaker***.
Answering a Call	1) Pick up the handset. (If AutoTalk is on, the handset will answer when you remove it from the charger.) 2) Press ***talk/flash***, or press ***speaker*** to use the speakerphone.	Pick up the corded handset, or press ***speaker*** to use the speakerphone.
Hanging up	Press ***end***. (If AutoStandby is turned on, you can just return the handset to the charger.)	Return the corded handset to the base or press ***speaker***.
Switching to the Speaker	During a call, press ***speaker***. To switch back to a normal call, press ***speaker*** again.	

note

- If the line is in use by another station, "Line In Use" appears in the display of all other stations.
- The handset microphone is located at the bottom of the handset. Position yourself as near to the handset as possible and speak clearly.
- To set "AutoTalk", see page 31 or to set "Anykey Answer" see page 31.
- The base microphone is located under the base. Position yourself as near to the base as possible.

note

Vonage provides Caller ID and Call Waiting at no cost. Call Waiting Deluxe is not offered by Vonage at this time. Visit www.vonage.com for a full list of calling features.

Call Waiting

If you hear a call waiting tone while you are on a call, press ***talk/flash*** on the handset or ***flash*** on the base to switch to the new call. After a short pause, you will hear the new caller. Press ***talk/flash*** on the handset or ***flash*** again to go back to the original caller. Vonage provides Caller ID and Call Waiting at no additional cost.

Call Waiting Deluxe

Call Waiting Deluxe is not offered by Vonage at this time. Visit www.vonage.com for a full list of calling features.

Placing a Call on Hold

You can place a call on hold for five minutes. When five minutes has passed, the call is disconnected, and the phone returns to standby mode.

During a call, press ***back/hold*** on the handset or ***intercom/hold*** on the base to put the call on hold. `Hold` appears on the display. To return to the call, press ***talk/flash*** on the handset or ***speaker*** on the base.

While a call is on hold, CIDCW can not be received.

Redialing a Call

note

- If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.
- If the redial memory is empty, you will hear a beep.
- Redial numbers stored in the handset and the base are independent from each other.

You can quickly redial the last 20 phone numbers dialed from each handset and 3 numbers from the base.

From the handset

With the phone in standby mode, slide the joystick down. This brings up the redial list. Use the joystick or up/down key to scroll through the numbers, and select the number you want to dial.
Press ***talk/flash*** or ***speaker*** to dial the selected number.

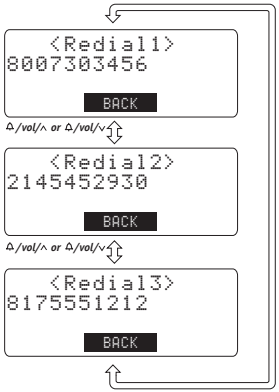
You can also display the redial list with the phone in talk mode. After selecting the number, press the **DIAL** soft key to dial the number.

Deleting Redial Records

If you want to delete a phone number from the handset list, go to the redial list in standby mode, and select the number you want to delete. Press the **OPTIONS** soft key, and select `Delete Selection`, and then select `Yes`. Press **SELECT** soft key or press the center of the joystick. The redial record is deleted. If you want to delete all the redial records, select `Delete All` and then `Yes` the joystick. All redial records are deleted.

From the base

1) With the phone in standby mode, press the **REDIAL** soft key.
2) Press 🔔 ***volume up/down*** to scroll through the last three numbers dialed.
3) Pick up the corded base handset, or press ***speaker*** on the base. The selected number is dialed.
4) To hang up, return the corded base handset to the base, or press ***speaker*** on the base.



You can also redial the last number dialed with the phone in talk mode. Press the **REDIAL** soft key.

You cannot delete numbers from the redial list on the base.

note

If you press the volume up key when the earpiece is at the maximum volume level, an error tone sounds. The error tone also sounds if you press the volume down key at the lowest volume.

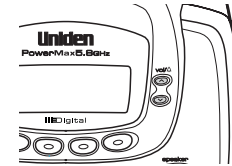
Adjusting the Ringer and Speaker Volume

Adjusting the base ringer volume

With the phone in standby mode, press the volume up key or volume down key on the base to select one of three ringer volumes (Off, Low, or High).

Adjusting the base earpiece volume

The corded handset on the base offer six volume levels. To adjust the volume, press volume up or volume down while you are on a normal call. The new volume setting remains in effect after the telephone call has ended.

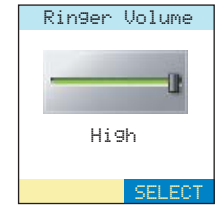


Adjusting the base speaker volume

The base speakerphone provides ten volume levels. To adjust the volume, press volume up or volume down while you are on a speakerphone call. The new volume setting remains in effect after the telephone call has ended.

Adjust the handset ringer volume

You can choose from three different ringer volume settings on your handset: off, low, and high. When the phone is in standby mode, go to the `Ringer Options` menu, and then select `Ringer Volume`. Use the joystick to select the ringer volume, and press the center of the joystick or press the **SELECT** soft key. You will hear a confirmation tone.



Adjusting the handset earpiece volume

You can choose from six volume levels for the handset earpiece. To adjust the volume, go to Speaker Setup menu, and select Earpiece Volume and select the volume level you want to use.

You can also adjust the earpiece volume during a call by pressing the △ or ▽ keys on the side of the handset to make it louder or softer.

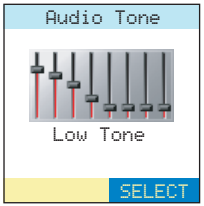
Adjusting the handset speaker volume

You can choose from six volume levels for the handset speakerphone. To adjust the speaker volume, go to Speaker Setup menu, and select Speaker Volume, and then select the volume level you want to use.

You can also adjust the handset speaker volume during a call by pressing the ▽ or △ key on the side of the handset to make it louder or softer.

Adjusting the handset Audio Tone

If you aren't satisfied with the audio quality of your handset, you can adjust the Audio Tone of the earpiece. Your handset earpiece gives you three audio tone options: low, natural or high. Go to Speaker Setup menu, and select Audio Tone and select the option that sounds best to you.
(Audio tone adjustments only apply to the earpiece, not the speakerphone.)



Speaker Setup

- Speaker Volume
- Audio Tone

Privacy Mode

Privacy mode prevents interruption from other stations. This works only when the phone is in use.

From the handset

While you are on a call, press the **OPTIONS** soft key on the handset. Use the joystick to select `Call Privacy`. `Privacy Mode On` and P appear in the display. To exit Privacy Mode, use the same procedure. `Privacy Mode Off` appears.

From the base

While you are on a call, press the **PRIVACY** soft key. `Privacy Mode On` appears in the display. To exit Privacy Mode, press the **PRIVACY** soft key again. `Privacy Mode Off` appears.

Muting the Ringer

While the phone is ringing, you can mute the ringer for this call only. Press ***end*** on the handset or ***mute*** on the base. The phone will ring as normal on the next call.

Do Not Disturb (DND)

The do not disturb feature (DND) allows you to mute the ringer on the base and all registered handsets at the same time. To activate the DND feature, press and hold ***do not disturb*** on the base. You will hear a confirmation tone, and the **DND** LED illuminates. To cancel the DND feature, press ***do not disturb*** again. You can activate the DND feature while the phone is in standby or while the phone is ringing. You cannot activate the DND feature during a call.

note

Any phones connected to the Phone 1 or Phone 2 ports on the back of the UIP1869V will still ring even when Do Not Disturb is activated.

Muting the Microphone

On the base

During a call, press ***mute*** to mute the base microphone.

Mute On and appear in the display. To cancel muting, press ***mute*** again or press ***speaker***. Mute Off appears.

On the handset

When you're on the phone, press the center of the joystick and select Mute to turn off the microphone so the caller will not hear you. The display shows Mute On, and appears while the microphone is muted. To turn off muting, use the same procedure. Mute Off appears.

Find Handset

To locate a handset, press ***find handset*** on the base when the phone is in standby mode. All registered handsets beep for 60 seconds, and Paging appears on the handset display. To cancel paging, press any key on the handset or ***find handset*** on the base.

note

Vonage supports 3-Way Calling. Please see your User Guide or visit www.vonage.com for details on this calling feature.

Handset Conferencing

If you have more than one handset, up to four people can participate in a conference call.

3-Way Conferencing
- Outside line + Handset + Base (or Handset)

4-Way Conferencing
- Outside line + Handset + Handset + Base

Joining a Conference Call

You can easily join a call already in progress.

From the base

Press ***speaker*** or pick up the corded handset to join the conference call.
To hang up, press ***speaker*** or return the corded handset to the base. The handset(s) will still be connected to the call.

From a second handset

Press ***talk/flash*** or ***speaker*** to join the call.
To hang up, press ***end*** or return the handset to the cradle. The other station(s) will still be connected to the call.

Using One Touch Voice Mail Access

The UIP1869V provides one-touch access to Vonage's voice mail service. When you sign up for voice mail with Vonage, you will receive an email containing a specially-assigned phone number and access code for your voice mail.

Follow the steps below to program the Vonage phone number and access code into the base and any handset(s):

From the handset, go to System Setup, and choose Handset.

1) From the base, press the **MENU** soft key, then choose Base Setup.
2) Scroll down and select Edit Voice Mail. `Edit V_ mail No.` appears in the display.
3) Enter the voice mail phone number sent to you by Vonage.
4) Enter a single pause.
5) Enter the four-digit access code sent to you by Vonage.
6) Press the OK soft key.

When you have new messages, the New Message LED will flash. To retrieve your messages, simply press the ✉ soft key. If you have not entered the access number or it has been deleted, when you press the ✉ soft key, `No Number Stored To store number press [MENU]` appears and you will hear a beep. The phone returns to standby mode.

Resetting the New Message LED

If the LED remains on after you've retrieved your messages, you may need to reset the indicators. To reset the New Message LED, press and hold ***find handset*** for 5 seconds.

note

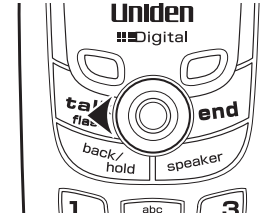
The Voice Mail tone is pre-programmed to support Vonage voice mail service. Do not alter this setting.

System Setup

- Handset
  - Edit Voice Mail

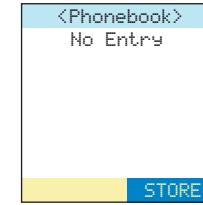
Using the Handset Phonebook

Your phone lets you store up to 100 entries in each handset. You can store up to 4 phone numbers for each name in your phonebook (for a total of 400 numbers), and you can assign names to groups for easy searching. You can store a distinctive ringer tone and picture display to each name and group.



Open the phonebook by sliding the joystick to the left.

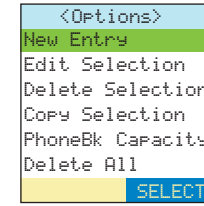
Use the joystick to scroll though your phonebook entries. You can also enter a letter from the keypad to jump the first entry beginning with that letter.



To close the phonebook, press ***end***.

Creating and Editing Phonebook Entries

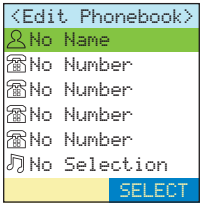
If your phonebook is empty, most options are disabled. Press the **STORE** soft key to create your first entry. Follow the steps on pages 52-53 to complete the entry.



If you have entries in your phonebook, you will see the **OPTIONS** soft key when you open the phonebook. Press the **OPTIONS** soft key and then select New Entry to create a new entry or Edit Selection to change the highlighted entry.

Step 1: Name

Select and use the keypad to enter the name for this entry. You can enter up to 16 characters. If you don't want to enter a name, your phone will store this entry as No Name. Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry.



Step 2: Number

Select and enter a phone number for this entry. If you need your phone to pause between digits when it's dialing (for example, to enter an extension or an access code), press the **PAUSE** soft key to insert a two-second pause. You'll see a P in the display. You can stack more than one pause together if two seconds is not long enough. Each pause counts as one digit; you can enter up to 20 digits for the phone number. Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry.

You can select an icon to remind you which number this is: home, work, mobile, or general phone number. Press the center of the joystick when you finish.

Step 3: Unique Ring

Select to attach a special ring to this entry. Select the ringer tone you want the phone to use when this person calls, or select No Selection to have the phone use its regular ringer tone. Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry.

Step 4: Unique Display

Select to attach a special screen display to this entry. Select the display you want the phone to use when this person calls, or select No Selection to have the phone use its regular display. You can press the **VIEW** soft key to see the display choices.

Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry.

Step 5: Group

Select to place this entry into a phonebook group. Select the group (0-9) you want this entry to belong to, or select No Selection to leave the entry outside of any group. Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry. See page 57 for information on creating and editing groups.

Step 6: Speed Dial

Select ***0-9*** to save this number to one of the 10 speed dial numbers or No Selection if you don't want to save it to a speed dial number. If a phone number already exists for the speed dial number you select, your phone will ask if you want to overwrite the number. Press the center of the joystick when you finish, and your phone will go back to the current phonebook entry.

Storing Caller ID or Redial Numbers in the Phonebook

You can store Caller ID or redial numbers in your phonebook so you can use them later. (If the Caller ID information did not include the number, then you will not be able to store it.) If the Caller ID message is already stored in memory, you will hear a beep and `This data is already stored!` appear. The number will not be stored.

1) With the phone in standby mode, go to the Caller ID list or redial list and select the number you want to store.
2) Press the **OPTIONS** soft key, and then select `Add to Phonebook`.
3) To select `New Entry` to create a new phonebook entry for this number. If you want to add a number to the existing phonebook entry, select `Store & Edit`, and then select a location to edit.
4) Complete each entry and confirm the selection by following the steps in pages 52-53.

Storing and Editing Numbers from the Dial Operation

1) With the phone in standby mode, use the number keypad to enter the number you want to store.
2) Press the center of the joystick and select `Add to Phonebook`.
3) Select `New Entry` to create a new phonebook entry for this number. If you want to add a number to the existing phonebook entry, select `Store & Edit`, and then select a location to edit.
4) Complete each entry and confirm the selection by following the steps in pages 52-53.

note

If you try to save more than 4 numbers for a phonebook entry, your phone will display `Dial data is full`. Delete one of the existing numbers before you can add a new one.

Managing the Phonebook

With the **OPTIONS** soft key, you can delete phonebook entries, copy entries to another handset or base, check how many empty phonebooks and speed dial entries you have available, sort your phonebook by groups, and name phonebook groups.

Deleting phonebook entries

Open to the phonebook and select the entry you want to delete. Press the **OPTIONS** soft key and select `Delete Selection`. When the phone asks you to confirm, select `Yes`.

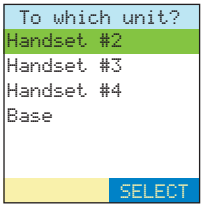
To delete all the entries from your phonebook. Select `Delete All`. When the phone asks you to confirm, select `Yes`.

Copying phonebook entries to another station

Note: When you copy entries to another station, the group and speed dial information won't be transferred. Your phone will cancel the copying process if any one of the following occurs:

-- If the station you are copying to does not have enough memory (the phone will show "Not enough memory in receiving unit").
-- A call comes in during the copying process.

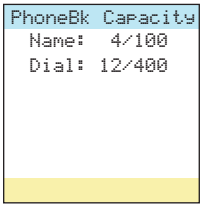
To copy a single entry, open the phonebook and select the entry you want to copy. Press the **OPTIONS** soft key and then select Copy Selection. Select the station you want to copy the entry to. Your phone will ask you to confirm, select Yes.



To copy all the phonebook entries. Select Copy All. Select the station you want to copy the phonebook entries to.

Checking the number of stored entries

To see how many phonebook entries you have, open the phonebook and press the **OPTIONS** soft key. Select PhoneBk Capacity. The phone will show you how many stored names (entries) and how many stored phone numbers (total) you have.

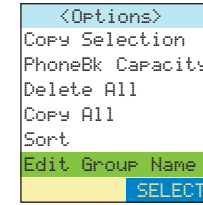


To see your speed dial entries, open the phonebook and press the **OPTIONS** key. Select Check Dial. The phone will show you which speed dial entries have phone numbers stored in them.

Changing the sorting order

The phonebook sorts individual entries alphabetically. You can have the phonebook sort entries by group. To turn on group sorting, open the phonebook and press the **OPTIONS** soft key. Select SORT, and then select GROUP.

Naming phonebook groups



Your phone comes with 10 groups to help you organize phonebook. You can name groups things like "Family" or "Friends" or "Softball team" to let you find entries in your phonebook more quickly.

Follow the steps below to name a group:

1) Open the Phonebook and select the **OPTIONS** soft key.
2) Scroll down to `Edit Group Name` and press the center of the joystick.
3) Scroll down to the group number you want to edit, and press the center of the joystick.
4) Use the number keypad to enter a name for this group. Press the center of the joystick when finished.

Making Calls with the Phonebook

To call someone from your phonebook, open the phonebook and highlight the entry you want to call. You have two different ways to call, depending on which of the four numbers you want to dial:

Option 1: To quickly dial the first number stored for that entry, press the **CALL** soft key.

Option 2: To dial numbers 2 through 4, select the entry by pressing the center of the joystick. Move the joystick right and left to highlight the number you want to call, then press ***talk/flash*** or ***speaker***.

You can also dial numbers from your phonebook while you are on a call. Open the phonebook and select the entry. Then highlight the number you want to dial and press the **DIAL** soft key.

Using the Base Phonebook

You can store up to 100 entries in the base phonebook; each entry stores one number per name. The base uses the same memory to store phonebook entries and Caller ID messages. If the shared memory is already full, the phone will not store a phonebook entry. You will have to delete some of the Caller ID messages before you can store a new phonebook entry.

The memory locations in the handset are not limited to phone numbers. You can also store a group of numbers (up to 20 digits) that you need to enter once your call connects.

Open the base phonebook by pressing the phonebook key.

Phonebook entries are sorted in alphabetical order.
- Use the volume down to scroll through the entries from A to Z.
- Use the volume up key to scroll through the entries from Z to A.
- Enter a letter from the keypad to jump the first entry beginning with that letter.

To close the phonebook, press ***exit***.

Creating New Phonebook Entries

1) When the phone is in standby mode, press ***phonebook***. The following items appear:
   (1st line) The number of existing phonebook entries
   (2nd line) How to search (press the number keypad, ***volume up/down***)
   (3rd line) How to store (press the **STORE** soft key)
   (4th line) The **BACK** and **COPY**, and **STORE** soft keys. (If you open the phonebook during a call, only the **BACK** soft key is available.)

2) Press the **STORE** soft key. `Store/Edit Name` appears.

note

To insert a two-second pause in the dialing sequence, press the **PAUSE** soft key. If you need the phone to pause for more than two seconds before sending the next digits, press the **PAUSE** soft key more than once. Each pause counts as one digit.

3) Use the number keypad (see page 24) to enter the name. You can enter up to 16 characters, including spaces, for the name. Press the **OK** soft key when you are finished. (If you don't want to enter a name for this entry, just press the **OK** soft key.) (`<No Name >` will be used as the name.)

4) `Store/Edit No.` appears. Enter the phone number (up to 20 digits). If you make an error, use the **DELETE** soft key to erase the incorrect digits. When you are finished, press the **OK** soft key to store the number.

5) `Speed Dial` appears. Use ▵ ***volume up/down*** to select a Speed dial number (10 number: SPD1-SPD0). If you don't want a speed dial number for this entry, choose "`No Selectn`".

6) Press the **OK** soft key. You will hear a confirmation tone, and `Done!` appears in the display.

Storing Caller ID messages in the Phonebook

1) With the phone in standby mode, select the Caller ID message you want to store (see "Using the Handset Caller ID List" on page 64). Then press the **STORE** soft key. `Store/ Edit Name` appears. If the Caller ID message is already stored in memory, you will hear a beep and `This data is already stored !!` appears. The number will not be stored.
2) Complete the entry by following steps 3-6 in "Creating New Phonebook Entries" on page 58.

If the Caller ID message was received as a private/unknown number, or the message does not have the number, you cannot store the message in the phonebook. If it was received as private/ unknown name, the message will be stored as <No Name>.

Making Calls Using the Phonebook

From Standby Mode

1) With the phone in standby mode, open the phonebook.
2) Find the phonebook entry you want to dial.
3) Press ***speaker*** or pick up the corded handset.
4) To hang up press ***speaker*** or return the corded handset to the base.

From Talk Mode

1) Press ***speaker*** or pick up the corded handset.
2) Open the phonebook and find the phonebook entry to dial.
3) Press the **DIAL** soft key.
4) To hang up press ***speaker*** or return the corded handset to the base.

Editing or Erasing Phonebook Entries

1) With the phone in standby mode, open the phonebook.

2) Find the entry you want to edit or erase.

3) To edit the entry, press the **EDIT** soft key. Then follow steps 3 to 6 under Creating New Phonebook Entries (page 58) to complete the entry.

4) To erase the entry, press the **DELETE** soft key. When the phone asks you to confirm, select Yes and press the **OK** soft key.

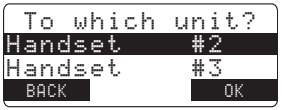
Copying Phonebook Entries

Copy Phonebook allows you to transfer stored phonebook entries from one station to another without having to manually re-enter names and numbers. You can transfer one memory (phonebook entry) at a time, or all memory at once.

1) When the phone is in standby mode, press ***phonebook***.

2) Press the **COPY** soft key.

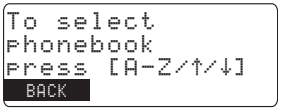
3) Press ▲ ***volume up/down*** to select the station you want to transfer to and then press the **OK** soft key.



4) Press ▲ ***volume up/down*** to select `One Memory` or `All Memories:` and then press the **OK** soft key.

If you select All Memory, `Are you sure?` appears on the display screen.
Press ▲ ***volume up/down*** to select `Yes`, and then press the **OK** soft key.

If you select One Memory, select the phonebook entry you want to export and then press the **COPY** soft key.



5) `Copying` and name of the receiving station appear in the display. When the transfer is completed `Done!` appears on the display.

note

If the selected handset is out of range or data transfer is canceled, `Unavailable` appears in the display. Phonebook locations will not be transferred.

Using Speed Dial

You can assign any entry in your phonebook to a speed dial number. The base and each handset provide ten speed dial numbers (0 through 9 on the number keypad).

From the handset

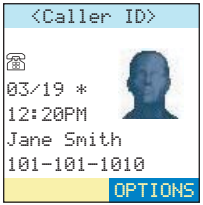
With the phone in standby mode, press and hold the number of the speed dial entry you want to call until the phonebook entry appears. Select one of the four available numbers to call, and then press ***talk/flash*** or ***speaker***.

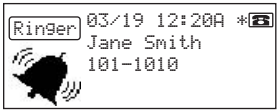
From the base

With the phone in standby mode, press and hold the number key (***0***-***9***) you assigned to the phonebook entry. When the phone number appears, press ***speaker*** on the base or pick up the corded handset. The number stored in the speed dial is dialed.

Using Caller ID

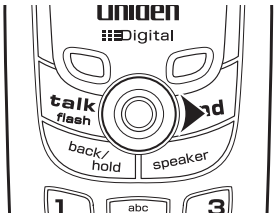
Vonage's Caller ID lets your phone show you the caller's phone number and name (if available) whenever a call comes in. The phone also shows you the name and the number of any incoming calls when you are already on the phone with a caller.





Using the Handset Caller ID List

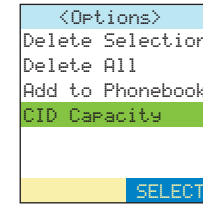
To see the Caller ID list, slide the joystick to the right. The phone will show the Caller ID list. You can use the joystick to scroll through the list, or you can enter a letter with the keypad to jump to the first caller ID name that starts with that letter.



note

When you delete a Caller ID number, you delete it permanently from the caller id list

If you want to see how many Caller ID numbers are stored in your phone, go to the Caller ID list and press the **OPTIONS** soft key. Select `CID Capacity`.



Calling someone from the Caller ID list

Go to the Caller ID list and select the number you want to call. If you need to add a "1" to the number for a long distance call, press ****/tone***. If you need to add your saved area code to the number, press ***#***. Then press ***talk/flash*** or ***speaker*** on the handset, or on the base.

Deleting Caller ID numbers

To delete only one Caller ID number, go to the Caller ID list and select the number you want to delete. Press the **OPTIONS** soft key, and select `Delete Selection`. When the phone asks you to confirm, select `Yes`.

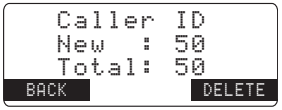
To delete all the Caller ID numbers, go to the Caller ID list and press the **OPTIONS** soft key. Select `Delete All`. When the phone asks you to confirm, select `Yes`.

Using the Base Caller ID List

Important: Memory locations for Caller ID messages and Phonebook entries (including Speed Dials) are common, you can store up to all 100 entries on the base. Caller ID messages are not stored when you have 100 phonebook entries. When you have stored total of 100 phonebook entries and Caller ID messages, the oldest Caller ID message is overwritten.

Viewing the Caller ID List

1) Press ***call id***.
   The summary screen appears. The screen shows the number of new messages and total messages.



2) Use one of the following three options to search for a Caller ID message:

- Use volume down to scroll through the Caller ID messages starting with the most recent message.
- Use volume up to scroll through the Caller ID messages starting with the oldest message.
- Enter a letter from the number keypad to jump to the first Caller ID name starting with that letter. If you use the letter-search method, you have to exit and re-enter the Caller ID list to use one of the scrolling methods.

3) To exit the Caller ID list, press ***exit*** or the **BACK** soft key.

Calling a Party from the Caller ID List

Standby mode

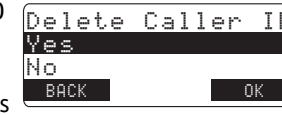
1) When the phone is in standby mode, select the Caller ID message.
2) To have the phone dial a "1" before the displayed Caller ID number, press ****/tone/<***. To have the phone dial the stored area code before the displayed Caller ID number, press ***#/>***.

3) Press ***speaker*** on the base or pick up the corded handset. The displayed phone number dials automatically.

When a long distance call has been set, "1" appears in the display.

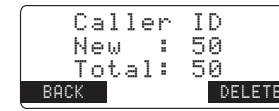
Deleting Information from the Caller ID List

1) When the phone is in standby mode, find the Caller ID information you want to delete.
2) Press the **DELETE** soft key. `Delete Caller ID` appears.
3) Press ⏶ ***volume up/down*** to select `Yes`, and then press the **OK** soft key.
4) You will hear a confirmation tone.



Deleting all Caller ID names/numbers

1) When the phone is in standby mode, press ***call id***.
2) Press the **DELETE** soft key. `Delete All?` appears.
3) Press ⏶ ***volume up/down*** to choose `Yes`.
4) Press the **OK** soft key. You will hear a confirmation tone.

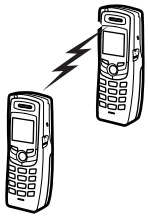


Multi-Handset Features

The features in this section require a minimum of two handsets to operate. To add additional handsets to your system, see "Expanding Your Phone" on page 15.

Using DirectLink Mode

In DirectLink Mode, a pair of handsets can function as two-way radios. DirectLink Mode does not interfere with the base's ability to make or receive telephone calls. You must set both handsets to DirectLink Mode to make a directlink call.



To enter DirectLink mode, select the Direct Link option from the main menu, and then press the **ENTER** soft key. `Direct Link Mode complete.` appears once the selection is confirmed.

To make a DirectLink call, press the **DirectLink** soft key. Select the handset you want to call. To answer a DirectLink call, press ***talk/flash*** or if Any Key Answer is on, press any number key, ****/ tone*** or ***#***. Press ***end*** when you want to hang up.

To exit DirectLink mode and be able to receive normal phone calls again, press the **CANCEL** soft key, and then press the **OK** soft key.

note

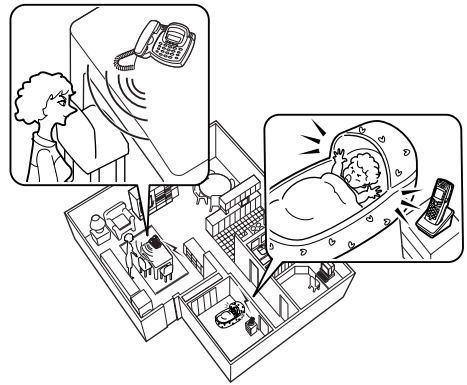
- If the party is out of range, `No Signal` appears in the display, and the operation will be canceled.
- While a pair of handsets are in DirectLink mode, they cannot be used to make or receive calls. Other handsets can still make and receive calls.

Using the Room/Baby Monitor

note

- This feature only works when the handset(s) is within the range of the base.
- If the party is out of range, Unavailable appears in the display, and the operation will be canceled.
- While a handset is monitoring or being monitored, it cannot make or receive calls. Other handsets can still make and receive calls.

This feature allows you to monitor sounds in another room. Place the station in the room you wish to monitor; it will function as a microphone. A second station can be set to function as a remote speaker, allowing you to monitor sounds in the room.



Using Room/Baby Monitor

1) Press the center of the joystick or the **MENU** soft key on the base and select the Room Monitor menu.
2) Select the station you want to monitor.
3) Press the **SELECT** soft key (or the **OK** soft key).
   You hear sounds in the room where the station is installed.
4) To turn off the Room Monitor, press ***end***.

To prevent the monitoring of a particular handset, go to System Setup and, select Handset from the handset menu; then select Room Monitor and choose off. You will hear a confirmation tone.

You cannot prevent the base from being monitored.

Using the Intercom

You can use the intercom to talk to another station without using the phone line.

Making an Intercom Page

From a handset

1) With the phone in standby mode, press ***back/hold/intercom***.
2) Select the station you want to page, and then press the **SELECT** soft key. If you select `All`, all other handsets and the base will be paged. An intercom tone sounds.

From the base

1) With the phone in standby mode, press ***intercom/hold*** on the base.
2) Use ***/vol/***$\wedge$ or ***/vol/***$\vee$ to select the station you want to page, and then press the **OK** soft key. If you select `All`, all other handsets will be paged. An intercom tone sounds.

If any of the following things occurs, the intercom operation will be canceled and the phone will return to standby:

- You press the **CANCEL** soft key
- The called station is busy or out of range
- You receive an outside call or intercom page while selecting the other station
- You do not select a station within thirty seconds
- The called station does not answer within one minute

Answering an Intercom Page

When the intercom page tone sounds, the display will show the ID of the station that is paging.

From a handset

1) Pick up the handset from the cradle. (If AutoTalk is enabled, the handset will automatically answer when you pick it up. If any key answer is on, press any keypad number.)
2) Press ***talk/flash***, **speaker**, or ***back/hold/intercom***.

From the base

Pick up the corded base handset. To answer with the base speakerphone, press ***intercom/hold***, ***speaker***, or the **ANSWER** soft key.

Hanging up an intercom page

-- From the Handset: press ***end*** or return the handset to the cradle.
-- From the Base: press the **END** soft key or return the corded handset to the base.

Transferring a Call

Vonage supports Call Transfer. Please see your User Guide or visit www.vonage.com for details on this calling feature.

You can transfer a call between two stations.

From a handset

1) During a call, press ***back/hold/intercom***. The call will be put on hold.
2) Select the station you want to transfer the call to, and then press the **SELECT** soft key. If you select `All`, all other stations will be paged.
   To cancel the transfer, press ***talk/flash*** or ***speaker***.

From the base

1) During a call, press ***intercom/hold***. The **CALL** will be put on hold.
2) Use ***volume up/down*** to select the handset you want to transfer the call to, and then press the **OK** soft key. If you select All, all handsets will be paged. To cancel the transfer, press ***intercom/hold***, ***speaker*** or the **CANCEL** soft key.

Answering a Call Transfer Page

When the page tone sounds, the display will show the ID of the station that is transferring the call.

To answer a page from a handset

1) Pick up the handset from the cradle. (If AutoTalk is enabled, the handset automatically answers when you pick it up. If any key answer is on, press any keypad number.)
2) Press ***talk/flash***, **speaker**, or ***back/hold/intercom***.

To answer a page from the base

Pick up the corded base handset. To answer with the base speakerphone, press ***intercom/hold***, ***speaker***, or the **ANSWER** soft key.

Accepting the call transfer

After answering the page, if you want to accept the call and speak to the outside caller, press ***talk/flash*** on the receiving handset or ***speaker*** on the base.

When you accept the transferred call, the transferring station will be disconnected. The transferring station can rejoin the call by pressing ***talk/flash*** on a handset or ***speaker*** on the base.

Troubleshooting

If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please call our Customer Service Hotline.

Getting Help

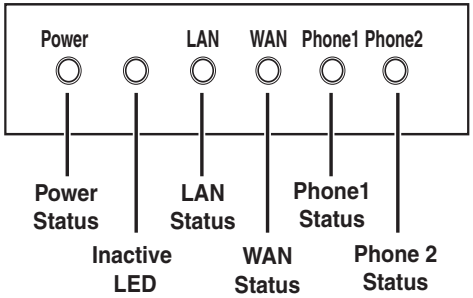
If you have trouble connecting to your Vonage Internet phone service
Visit **www.vonage.com** or contact Vonage customer service at 1-VONAGE-HELP (**1-866-243-4357**).

If you can questions about using your Vonage Internet phone service features.
Visit **www.vonage.com** or contact Vonage customer service at 1-VONAGE-HELP (**1-866-243-4357**).

If you have questions on how to use your phone, add extra handsets, program the phonebook, etc.
Contact Uniden customer service at 800-554-7331, Monday-Friday, 8 am to 5 pm, CST, or visit the Uniden website at www.uniden.com for documentation, FAQs, and troubleshooting tips.

Understanding the LED Indicators

If you're having trouble with your UIP1869V, the LEDs on the front panel can help identify the problem. Figure 1 shows the location of the LEDs, and Table 1 lists the states of the LEDs and what they mean.



LED Statuses and Their Meaning

LED	On	Off	Blinking
PWR (power)	The UIP1869V has power.	The UIP1869V does not have power.	The UIP1869V is booting up or loading a new configuration file.
LAN	The UIP1869V detects a valid link on its LAN port.	The UIP1869V cannot detect a valid link.	The UIP1869V is receiving data on its LAN port.
WAN	The UIP1869V detects a valid link on its WAN port.	The UIP1869V cannot detect a valid link.	The UIP1869V is receiving data on its WAN port.
Phone1 or Phone2	The specified phone line is registered with Vonage and ready for use.	The specified phone line is not registered for service.	Rapid blinking indicates an active call. Slow blinking indicates there is a problem with the specified phone line.

note While the UIP1869V is loading a new configuration file, all LEDs will blink rapidly.

Resetting the UIP1869V

There are two ways to reset the UIP1869V: a *power cycle* restarts the unit, and a *hard reset* restores the unit to factory defaults.

Power Cycle

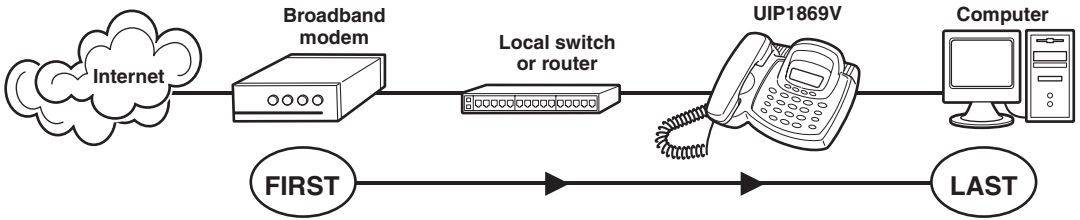
Simply unplug the telephone UIP1869V and plug it in again. This restarts the UIP1869V and reloads the configuration file.

Hard Reset

A hard reset restores the UIP1869V to factory defaults. All configuration changes will be lost. Insert a pin or bent-out paper clip into the **RESET** hole on the rear of the UIP1869V and push the reset button. Hold the reset button until the UIP1869V reboots (about 5 seconds), and then release it. This sets the UIP1869V main base back to factory defaults.

Local Area Reset

Many problems can be solved by resetting all the local network equipment. To perform a local area reset, first power down all your local equipment: your modem, switch or router, UIP1869V, and computer. Then, restore power to the devices one at a time, starting with the one directly connected to the Internet and working your way down:



If a local area reset does not restore connectivity, see Common Issues below.

Logging into the UIP1869V's Configuration Utility

If you need to configure the UIP1869V's router features or check settings while troubleshooting, you can log into the UIP1869V directly from your web browser.

A: Make sure your computer is directly connected to the UIP1869V's LAN port.
B: Open an Internet Explorer browser window.
C: In the address line of the browser, type ***192.168.15.1*** and press **ENTER**.
D: Enter the user ID and password. The default user ID and password are both *admin* (all lower case letters).

Common Issues

For Terminal Adapter Features

Scenario	Check to see if...	Then try...
Your UIP1869V is unable to connect to the Internet.	The PWR LED on the UIP1869V is off, or the power LED on your modem is off.	Checking the power connection to the UIP1869V, or your modem.
	The WAN LED on the UIP1869V is off and/or the LAN LED on your modem is off.	Making sure the cable between the UIP1869V and your modem is 1) Securely connected to the UIP1869V's WAN port. 2) Securely connected to your modem's LAN port 3) Free of any frays, loose connectors, or other visible defects
	The UIP1869V doesn't have a valid IP address. (Login to the UIP1869V and check the WAN Status screen.)	1) Making sure the UIP1869V is configured for DHCP or PPPoE (if your ISP uses DHCP or PPPoE). OR 1) Making sure the first three parts of the UIP1869V's IP address match you ISP's IP address and the fourth part is different 2) Making sure UIP1869V's subnet mask exactly matches the subnet mask of you ISP. OR 1) Making sure the UIP1869V's default gateway address is set to your ISP's IP address.

Scenario	Check to see if...	Then try...
Your computer is unable to connect to the Internet.	The LAN LED on the UIP1869V is off and/or the LINK LED on your computer's Ethernet card is off.	Making sure the cable between the UIP1869V and your computer is 1) Securely connected to the UIP1869V's LAN port. 2) Securely connected to your computer's Ethernet card 3) Free of any frays, loose connectors, or other visible defects
	Your computer doesn't have an IP address. (In most Windows systems, open a command prompt window and enter the command ***ipconfig***.)	1) Making sure your computer is configured for DHCP. 2) Making sure the UIP1869V's DHCP Server is enabled.
	Your computer's IP address and subnet mask are on a different network than the UIP1869V's.	1) Making sure the first three parts of your computer's IP address match the UIP1869V's IP address and the fourth part is different 2) Making sure your computer's subnet mask exactly matches the subnet mask of the UIP1869V.
	The UIP1869V is not the default gateway for your computer.	Making sure your computer's default gateway address is set to the UIP1869V's IP address.
Your UIP1869V main base is unable to make or receive calls.	The Phone 1 LED is off.	1) Making sure your UIP1869V is activated with Vonage's service (see page 8). 2) Cycling power. If neither of these work, contact Vonage customer service.
	The Phone 1 LED is on.	Plugging a standard analog phone into the UIP1869V's Phone 1 port. If this works, your UIP1869V may be damaged. Contact Uniden customer service.

For Telephone Features

Symptom	Suggestion
The **charge** LED won't illuminate when the handset is placed in the cradle.	• Make sure the AC adapter is plugged into the charger and wall outlet. • Make sure the handset is properly seated in the cradle. • Make sure the charging contacts on the handset are clean.
The audio sounds weak.	• Move the handset and/or base away from metal objects or appliances and try again. • Make sure that you are not too far from the base.

Symptom	Suggestion
The cordless handset can't make or receive calls.	• Make sure that you are not too far from the base. • Make sure the line is not in use. If an outside call is already using a line, you cannot use that line to make another outside call. • De-register the handset (see "De-register the Handset" on page 17) and register the handset (see "Registering Expansion Handsets" on page 16).
The handset doesn't ring or receive a page.	• Make sure that you are not too far from the base. • Charge the batteries in the handset for 15-20 hours by placing the handset on the charging cradle. • De-register the handset (see "De-register the Handset" on page 17) and register the handset (see "Registering Expansion Handsets" on page 16).
Severe noise interference.	• Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances. • Move to another location or turn off the source of interference.
Caller ID does not display.	• The handset was picked up before the second ring. • The call was placed through a switchboard. • Contact your service provider to verify the Caller ID settings.
You cannot register the handset at the base.	• Charge the battery pack for 15 hours. • De-register the handset (see "De-register the Handset" on page 17) and register the handset (see "Registering Expansion Handsets" on page 16).
The handset doesn't communicate with other handsets.	• De-register the handset (see "De-register the Handset" on page 17) and register the handset (see "Registering Expansion Handsets" on page 16). • Make sure that you have registered all handsets.
An extra handset can't join the conversation.	• Make sure there are not two stations already using the 3-way conference feature. • Make sure that another station is not in privacy mode.
The base can't join the conversation	• Make sure that another station is not in privacy mode.
Room Monitor feature does not work.	• Make sure to place the handset(s) within the range of the base.

Liquid Damage

Moisture and liquid can damage your cordless phone. In case of accidental submersion, please read the following steps.

Case	Action
If the handset or base is exposed to moisture or liquid, but it only affects the exterior plastic housing.	Wipe off the liquid, and use as normal.
If moisture or liquid has entered the plastic-housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base).	**Handset:** 1)Remove the battery cover and leave it off for ventilation. 2)Remove the battery pack by disconnecting. 3)Leave the battery cover off and the battery pack disconnected for at least 3 days. 4)Once the handset is completely dry, reconnect the battery pack and the battery cover. 5)Recharge the handset's battery pack for 20 hours before using again. **Base:** 1)Disconnect the AC adapter from the base unit, cutting off electrical power. 2)Disconnect Ethernet cable from the WAN port. 3)Let dry for at least 3 days. **Important:** You must leave the Ethernet cable **unplugged while recharging the battery pack** to avoid interrupting the battery charge. **CAUTION:** DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, please contact Customer Service (see back page).

Note on Power Sources

Battery replacement and handling

When the operating time becomes short, even after a battery is recharged, please replace the battery. With normal usage, your battery should last about one year. Please contact your place of purchase or the Uniden Parts Department for a replacement battery.

Warning

To avoid the risk of personal injury or property damage from fire or electrical shock, only use the Uniden battery model and Uniden adapter model specifically designated for this product.

Caution

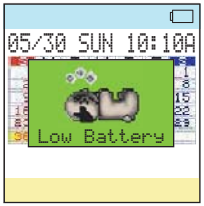
- Use only the specified Uniden battery pack (BT-0003).
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble them, or heat them.
- Do not remove or damage the battery casing.

Low battery alert

When the battery pack is very low, the phone is programmed to eliminate functions in order to save power.

The battery pack needs to be charged when:
- The empty battery icon appears.
- Low Battery appears in the display.

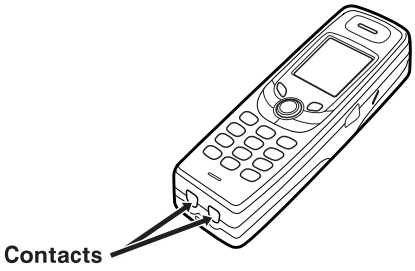
If the phone is in standby mode, none of the keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the cradle.



Cleaning the battery charging contacts

To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the cradle.

Caution: Do not use paint thinner, benzene, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.



note

- Even when the battery pack is not being used, it will gradually discharge over a long period of time.
- For optimum performance, be sure to return the handset to the cradle after each telephone call.
- If the handset is left off the charger, the actual talk mode duration will be reduced respective to the amount of time the handset is off the cradle.

General Information

The phone complies with FCC Parts 15 Operating temperature:
0 °C to +50 °C (+32 °F to +122 °F)

AC Adapter Information

AC Adapter part number: AD-1002 for the base	AD-0005 for the charger
Input Voltage: 120 AC 60Hz	120V AC 60Hz
Output Voltage: 9, 12V DC 350, 1000mA	9V DC 210mA

Battery Information

Battery part number: BT-0003
Capacity: 900mAh, 3.6V

note

- To avoid damage to the phone use only Uniden AD-1002 and BT-0003, and AD-0005 with your phone.
- If the handset is left off of the charger, the actual Talk mode duration will be reduced respective to the amount of time the handset is off the cradle.

Recharge your phone on a regular basis by returning the handset to the charger after each phone call. When the operating time becomes short even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

A replacement Uniden adapter or battery may be purchased by contacting the Uniden Parts Department (see back page).

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

Precautions!

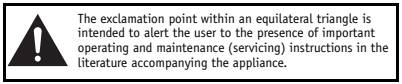
Before you read anything else, please observe the following:

Warning!
Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- Nickel is a chemical known to state of California to cause cancer.
- The rechargeable Nickel-Metal-Hydride battery contained in this equipment may explode if disposed of in a fire.
- Do not short-circuit the battery.
- Do not charge the rechargeable Nickel-Metal-Hydride battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause the battery to explode.

Rechargeable Nickel-Metal-Hydride Batteries Must Be Recycled or Disposed of Properly



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

Warning!
The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. ***Wash hands after handling***.

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

The FCC Wants You To Know

Should you experience trouble with this equipment, please contact Uniden customer service at 800-297-1023.
Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone. To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the Uniden accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines and should be avoided.

One Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.
WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")
ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is
(A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada.
PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

I.C. Notice

RADIO EQUIPMENT

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

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Memo

Memo

At Uniden, we'll take care of you!

Thank you for purchasing a Uniden product. If you have any questions or problems, **please do not return this product to the place of purchase.**

If you have trouble connecting to your Vonage Internet phone service
Visit **www.vonage.com** or contact Vonage customer service at 1-VONAGE-HELP (**1-866-243-4357**).
If you can questions about using your Vonage Internet phone service features.
Visit **www.vonage.com** or contact Vonage customer service at 1-VONAGE-HELP (**1-866-243-4357**).
If you have questions on how to use your phone, add extra handsets, program the phonebook, etc.
Contact Uniden customer service at 800-554-7331, Monday-Friday, 8 am to 5 pm, CST, or visit the Uniden website at www.uniden.com for documentation, FAQs, and troubleshooting tips.

Need a Part?
To order headsets, additional handsets, replacement batteries or other accessories, visit our website at www.uniden.com or call 1-800-554-3988, Mon-Fri, 8 a.m. to 5 p.m. CST.

Help for our Special Needs Customers
If you need special assistance due to a disability or have questions on the accessibility features of this product, please call **1-800-874-9314 (voice or TTY)**

Uniden®

May be covered under one or more of the following U.S. patents:

4,797,916	5,381,460	5,426,690	5,434,905	5,491,745	5,533,010	5,574,727	5,581,598	5,650,790
5,660,269	5,661,780	5,663,981	5,671,248	5,696,471	5,717,312	5,732,355	5,754,407	5,758,289
5,768,345	5,787,356	5,794,152	5,801,466	5,825,161	5,864,619	5,893,034	5,912,968	5,915,227
5,929,598	5,930,720	5,960,358	5,987,330	6,044,281	6,070,082	6,125,277	6,253,088	6,618,015
6,671,315	6,714,630	6,782,098	6,788,920	6,788,953				

Other patents pending.

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