



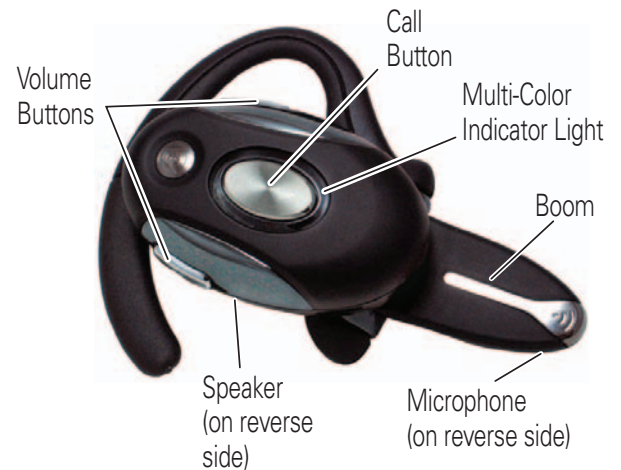
motorola  
**H710**

**Quick Start Guide**

## BEFORE YOU BEGIN

*Before using this product, read the Important Safety and Legal Information pamphlet and follow its instructions.*

Take a moment before you get started to familiarize yourself with your new H710 Headset.



**1**

### CHARGE Your Headset's Battery

**Charge your headset's battery for 2 hours:**



- 1** Plug the Motorola charger into the end of the headset.

The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2 hours), the indicator light turns green.

- 2** Disconnect the charger.

*Note: Headset is not functional while charging.*

*Note: This product uses a lithium ion, rechargeable, non-replaceable battery. Under normal use, the expected life of the rechargeable battery is approximately 400 charges.*

**2**

### START BLUETOOTH FEATURE

**Your Phone**

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (at the main menu):

- 1** Press **[Menu]** (Menu) > **Settings** > **Connection** > **Bluetooth Link** > **Setup**.
- 2** Scroll to **Power**.
- 3** Select **Change**.
- 4** Scroll to **On**.
- 5** Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn it off.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

# 3

## PAIR Your Heads

Before you can use your headset, you must pair (link) it with your phone.

### Step A - ENSURE HEADSET IS IN PAIRING MODE

Open the headset boom to power on the headset and initiate pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode.

Indicator Light  
(steadily blue  
for pairing mode)




If the headset does not enter pairing mode, see **TROUBLESHOOTING** for help.

## PAIR Headset and Phone

### Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press  (Menu) > **Settings** > **Connection** > **Bluetooth Link** > **Handsfree** > **Look for Devices**.

The phone lists Bluetooth devices it finds.

- 2 Select **Motorola H710**.
- 3 Select **OK** or **Yes** to pair your headset with your phone.
- 4 Enter the passkey: **0000**
- 5 Select **OK**.

When your headset successfully pairs with your phone, the indicator light flashes purple and blue.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

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1-877-MOTOBLU  
1-888-390-6456 (TTY/TDD United States for hearing impaired)

Guide Number: 6809520A03-O



Bluetooth QD ID: B013079

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# 4

## TEST AND USE

Your phone and headset are now paired and ready to make and receive calls. To confirm they are operating properly, make a call:

- 1 Place the headset over your ear.
- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.
- 3 If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

To conserve power, close the boom to turn your headset off. Re-open the boom to make a call.

## USING A SE

Multipoint technology allows you to make and receive calls from two Bluetooth enabled devices like your personal and business phones.


To pair a second phone to your headset, follow these steps:

- 1 Turn off any phones or devices that are already paired with your headset.
- 2 Turn off your headset by closing the headset boom.
- 3 Perform Step 2 ("Start Bluetooth Feature"), and Step 3 ("Pair"), and Step 4 ("Test and Use") to pair your headset with your second phone.

To reconnect your headset with your first phone (and thus be connected to both phones), follow these steps:

- 1 Turn on first phone.

## SECOND PHONE?

- 2 Use your first phone to connect to your headset.
  - a On your Motorola phone, press  (Menu) > **Settings** > **Connection** > **Bluetooth Link** > **Audio Devices**.  
The phone lists Bluetooth devices it finds.
  - b Select **Motorola H710**.
  - c Select **OK** or **Yes**.

Your headset is now connected to both phones. The last paired phone (your second phone) is now your primary phone for voice dial functionality.

After you have successfully paired both phones with your headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

## TIPS FOR USING H710 WITH TWO PHONES

Use the following tips when using H710's multipoint technology:

- Incoming calls can be answered from both phones:
  - When answering a call, the idle phone is disconnected from the headset.
  - When the call ends, the idle phone is automatically reconnected to the headset.
- Last number redial dials the last outgoing call made from either phone.
- Voice dial is accessible from either phone via different key actions:
  - For your primary device (last paired phone), tap the Call button until you hear the tone.
  - For your secondary device (other paired phone), tap the Call button and either Volume button until you hear the tone.

## TROUBLESHOOTING

### **My headset will not enter pairing mode.**

Make sure that any devices previously paired with the headset are turned off. If the indicator light is flashing in blue, first turn off the other device, then close and reopen the headset boom. The indicator light becomes steadily lit in blue indicating the headset is now in pairing mode.

### **My phone doesn't find my headset.**

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 3).

### **My headset worked before but now it's not working.**

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).

### **My headset will not pair with my phone.**

Open the boom flip. Press and hold both Volume buttons and the Call button for more than 10 seconds. The indicator light flashes blue 3 times and then become steadily lit. The headset is now in pairing mode (see step 3B) to complete the pairing process.

### **Support.**

If you need more help, contact us at **1-877-MOTOBLU** or visit us at [www.hellomoto.com/Bluetoothsupport](http://www.hellomoto.com/Bluetoothsupport)

# Features and Functions Guide

## IMPORTANT:

Be sure to first follow the **Quick Start Guide** on the reverse side of this guide to complete initial setup of your H710.

## TURNING HEADSET ON AND OFF

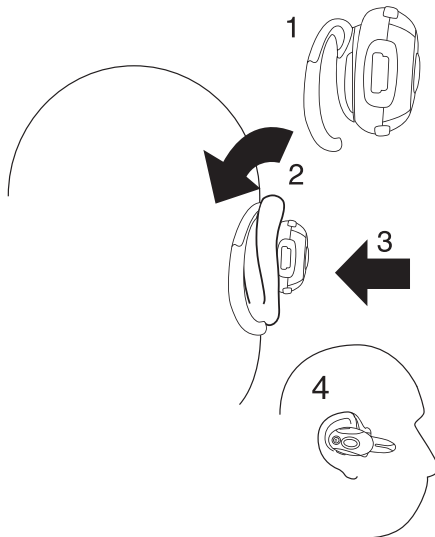
**To turn your headset on**, open the headset boom. The indicator light flashes blue (if connected with a device) or is steadily lit (if ready to be paired).

**To turn your headset off**, close the headset boom. The indicator light will turn off.



## WEARING THE HEADSET

- 1 Open the headset boom, then open the earhook.
- 2 Loop the earhook over your ear.
- 3 Press the headset to your ear.
- 4 Point the headset boom towards your mouth.



## CHANGING FOR USE ON OTHER EAR

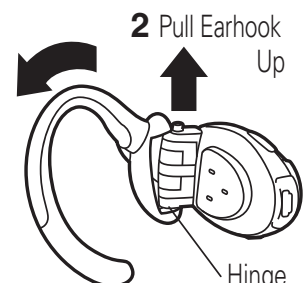
You can wear your H710 headset on your left or right ear. The headset comes ready for the right ear. To change the headset for the left ear:

- 1 Open the headset boom, then open the earhook (90° from the headset).



1 Open Earhook

- 2 Gently lift and pull the top of the earhook up and off the upper hinge pin. Then, pull it away to remove it.



2 Pull Earhook Up

- 3 Flip the headset over.

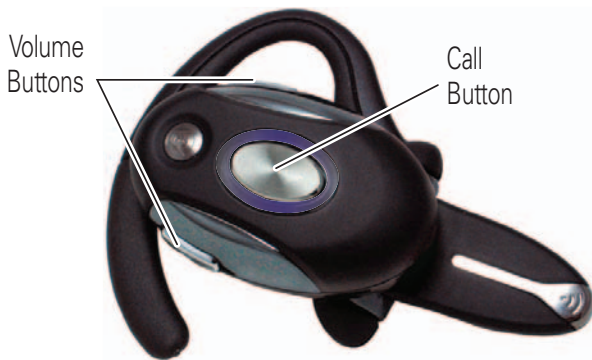
- 4 Hook the bottom of the earhook onto the lower hinge pin, then lift and pull the top of the earhook over the upper hinge pin.

Hinge Pin

## CHANGING VOLUME BUTTON ORIENTATION

You can also change the orientation of the volume buttons on your headset.

- 1 Close the boom to turn the headset off.
- 2 Press and hold down the desired "volume up" button and open the boom. Keep the button pressed until the indicator light flashes blue three times.



## QUICK BATTERY CHECK

When not in a call, open the boom to check your headset's battery charge level by pressing and holding both Volume buttons.

The indicator light displays charge status until you release the buttons. See below for details on indicator light and available talk time based on charge status.

Headset Indicator	Available Talk Time
Red	Less than 2 hours
Yellow	2 to 4.5 hours
Green	Up to 6.5 hours

## European Union Directives Conformance Statement

**CE** Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives.

IMEI: 350034/40/394721/9



Type: MC2-41H14

Product Approval Number

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

## MAKING CALLS

Function	Action
Make a voice dial call (Primary phone)	Tap the Call button and speak the name after the tone
Make a voice dial call (Secondary phone)	Tap the Call button and either Volume button and speak the name after the tone
End a call	Tap the Call button, and hear a high-to-low tone
Answer a call	Open the boom or tap the call button (if boom is ready open), hear the ring tone, then a low-to-high tone
Reject a call	Press and hold either Volume button until you hear a tone

*Note: Some features are phone/network dependent.*

## MAKING CALLS *CONTINUED*

Function	Action
Redial last call	Press and hold the Call button until you hear a tone
Answer a second incoming call	Press and hold the Call button (places first call on hold), and hear a tone
Reject second incoming call	Press and hold either Volume button until you hear a tone
Transfer a call from the headset to the phone	Press both Volume buttons and Call button, and hear a descending tone
Mute or unmute a call	Tap both Volume buttons until you hear a mute tone

*Note: Your H710 supports both Handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.*

## AUDIO TONES

Audio Tone	Headset Status
Ring tone	Incoming call
Short tone	Phone network not available
High to low tone	End call
Two short tones when pressing Volume button during a call	Volume at minimum or maximum
Ascending tone	Mute enabled
Low tone (repeated every 15 seconds)	Mute reminder
Descending tone	Mute disabled
Low to high tone	Connection confirmation/voice activation
No audio indications; deteriorating quality	Out of range
Two tones repeated every minute	Low battery

## INDICATOR LIGHT With No Charger Plugged In

Headset Indicator	Headset Status
Off	Power off
Three blue flashes	Powering on/off
Steady blue	Pairing mode
Quick blue/purple flashes	Pairing successful
Quick blue flash	Incoming/outgoing call on primary phone
Slow blue pulse	Connected (on a call)
Slow blue flash	Standby (not on a call)

*Note: After 20 minutes on a call or of inactivity, the light stops flashing to conserve power, but the headset remains on.*

*Note: To disable the indicator light, press and hold both Volume buttons while turning headset on.*

## INDICATOR LIGHT *CONTINUED* With No Charger Plugged In

Headset Indicator	Headset Status
Red flash	Idle (not connected to phone)
Slow purple pulse	Connected call muted
Quick red flash	Low battery

**Tip:** Set your primary and secondary phones to different ring tones to know which phone is ringing when wearing the headset. See "Tips for using H710 with Two Phones" for more information.

## INDICATOR LIGHT With the Charger Plugged In

Headset Indicator	Headset Status
Red	Battery level less than 50% charge
Yellow	Battery level more than 50% charge
Green	Charging complete

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