

DuoSet™ Headset

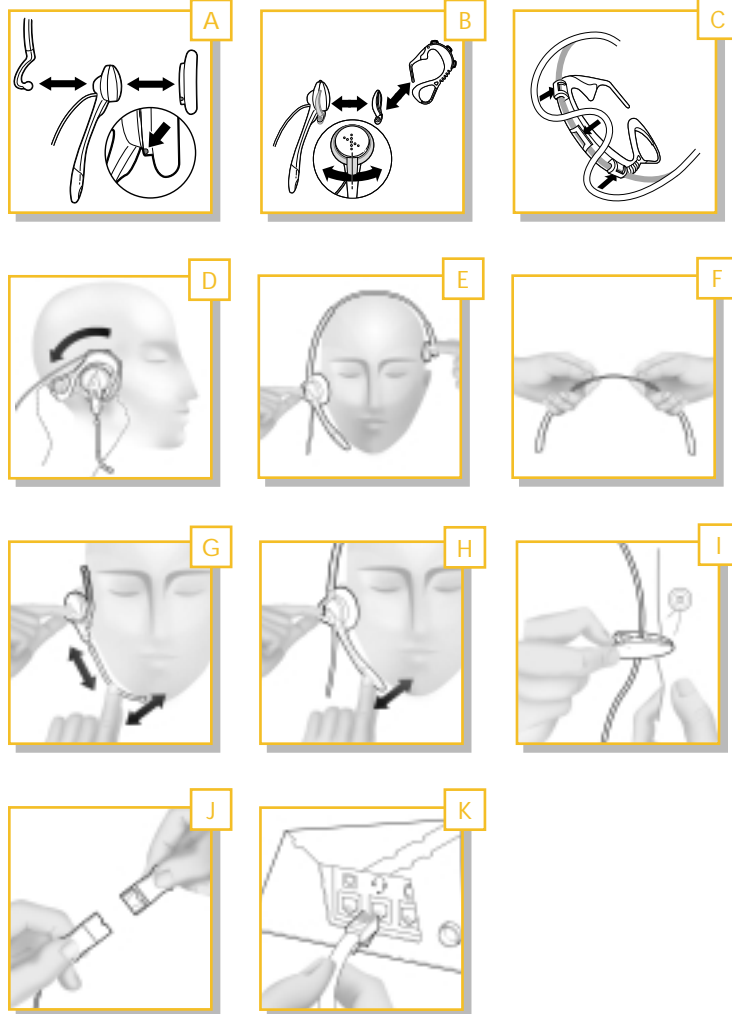
Models H141/H141N/P141

User Guide



WELCOME

Thank you for selecting the DuoSet™ Headset from Plantronics. This User Guide will help you install your DuoSet™ Headset and learn its basic operation. The Amplifier is described in a separate guide which should be read following familiarization with the headset.



DIAGRAM

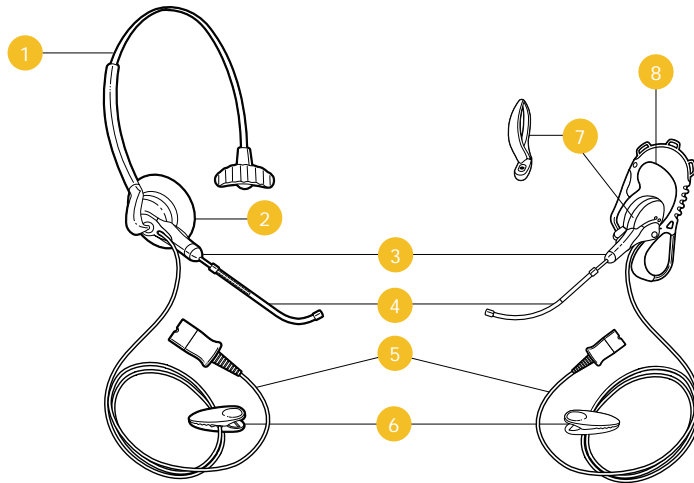
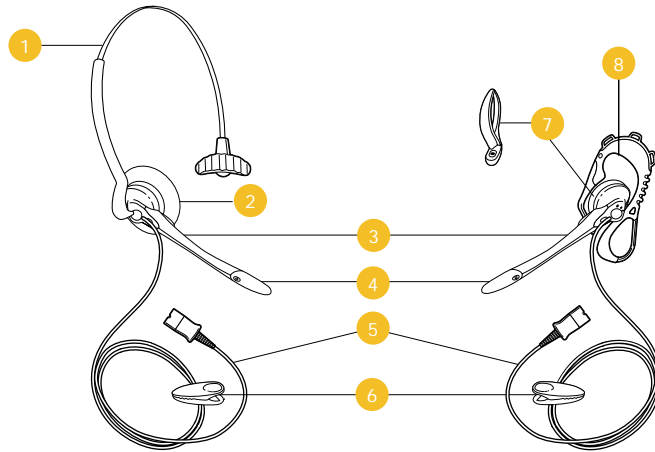
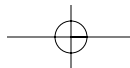
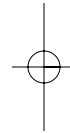
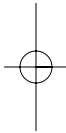


DIAGRAM KEY

Headset

(Both Configurations Shown)

- 1 Adjustable Headband
(P/N 43298-01)
- 2 Ear Cushion Assembly
(P/N 43299-01)
- 3 Headset Assembly
- 4 Voice Boom
- 5 Cord
- 6 Clothing Clip
(P/N 43220-01)
- 7 Pivot Ball Ring
(P/N 45650-01)
- 8 Flexible Earhook
(P/N 45651-01)



OVER-THE-EAR-CONFIGURATION

If already in place, unsnap the Headband **1** from the rear of the Headset Assembly **3**.

A

If already in place, remove the Ear Cushion and Rubber Ring **2** from the Headset Assembly **3**.

A

Press the Pivot Ball Ring **7** onto the Headset Assembly **3** aligning the Pivot Ball Ring with the Voice Boom **4**.

B

Insert the Earhook **6** into either side of the Pivot Ball Ring **7**, depending on whether the headset is to be worn over the left or the right ear.

B

For added stability, press the Headset Cord **5** under the Cord Guides on the Earhook.

C

Expand the Earhook around your ear as shown and release.

D

Rotating the Pivot Ball Ring **7** on the Headset Assembly **3** may provide a better fit.

OVER-THE-HEAD CONFIGURATION

If already in place, remove the Pivot Ball Ring **7** and Earhook **8**.

B

Press the Ear Cushion and Rubber Ring **2** onto the Headset Assembly **3**. Align the notch in the ring with the Voice Boom **4**.

A

Snap the ball on the end of the Headband **1** into the socket on the rear of the Headset Assembly **3**.

A

Place the Headband **1** over the top of your head, with the Ear Cushion **2** resting gently against your ear and the T-Bar positioned above the opposite ear.

E

If the headband is too tight or too loose, grasp the metal part of headband and gently bend in the middle. The headband length may be adjusted for fit and comfort.

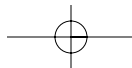
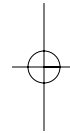
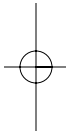
F

POSITIONING THE BOOM



If you have the Voice Tube version of the product, pull-out, push-in, rotate, or swivel the Voice Boom ④ into a position near the corner of your mouth that best transmits your voice.

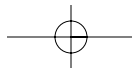
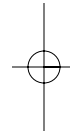
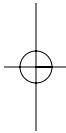


If you have the Noise-Canceling version of the product, position the tip of the Voice Boom ④ as near to the corner of your mouth as you comfortably can.



SECURING THE HEADSET


Attach the Clothing Clip  at about chest level. The clip keeps the headset properly seated and free of the weight of the Headset Cable . This is particularly important in the Earhook configuration.



CONNECTING THE HEADSET


Using the Quick Disconnect™ Module

Use the Quick Disconnect™ (QD) Module to place a call on hold and move away from the phone without removing the headset.

To put your call on hold, grasp the QD Module as shown and pull straight apart. 

To resume your conversation, reconnect the two halves.

Polaris™ Headset Variations

Polaris™ Headset Variations, designed for use with phones with a clearly marked headset jack, do not require an Amplifier. Insert the Polaris connector directly into the headset jack. Consult your telephone's instruction manual for more information. 

For Non-Polaris™ Versions

You are now ready to install the Amplifier.

TROUBLESHOOTING

CALLERS CANNOT HEAR ME

For Voice Tube models, determine if the Voice Tube is clogged or positioned improperly.

For Noise-Canceling models, make sure the microphone is positioned properly at the corner of your mouth.

If you have a separate Amplifier, verify that the Speak Volume is set properly.

If you have a separate Amplifier, verify that the Mute function has not been activated.

I CANNOT HEAR CALLERS

Verify that the Quick Disconnect Module is connected.

Make sure the Headset Assembly is centered on your ear.

If you have a separate Amplifier, verify that it is installed correctly.

If you have a separate Amplifier, verify that the Listen Volume is set properly.

TROUBLESHOOTING

EARHOOK IS UNSTABLE

Experiment with the insertion of the Earhook into the Pivot Ball Ring.

Rotate the Pivot Ball Ring on the Headset Assembly.

If a comfortable fit cannot be achieved using the Earhook, consider using the Headband.

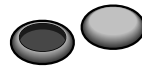
PLANTRONICS HELP DESK

The Plantronics Help Desk is ready to assist you!
Dial 1-800-544-4660 Monday through Friday 8:00 a.m. to 5:00 p.m. Pacific Standard Time or visit our website at www.plantronics.com.

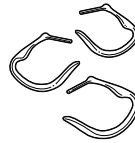
SUPPLIES AND ACCESSORIES

For information on supplies and accessories, call Plantronics at 1-800-544-4660 or visit our website at www.plantronics.com. See also Diagram Key for additional part numbers.

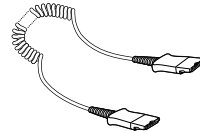
Cushions (2) (P/N 43937-01)
Replace when torn or soiled.



Earhooks (3 Sizes) (P/N 43297-01)
Non-flexible earhooks offer fit variations.



Extension Cord (P/N 40711-01)
Increase mobility in your work area; lets you stay on the line while moving away from the amplifier.



Voice Tube (P/N 29960-01)
Replace if clogged or damaged.



FCC REGISTRATION INFORMATION

FCC REQUIREMENTS—PART 68

This equipment complies with Part 68 of the FCC rules. On the bottom of the modular adapter is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

If this telephone equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens, the telephone company should provide you advance notice in order for you to make the necessary modifications to maintain uninterrupted service.

This equipment may not be used on public coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

If the equipment is causing harm to the telephone network the telephone company may request that you disconnect the equipment until the problem is solved.

If trouble is experienced with this unit, see the Warranty and Service Section for more information.

WARRANTY AND SERVICE

The following warranty and service information applies only to the U.S. and Canada. For information in other countries, please contact your local distributor.

Limited Warranty

Plantronics, Inc. ("Plantronics") warrants to the original consumer purchaser that, except for limitations and exclusions set forth below, this product shall be free from defects in materials and workmanship for a period of two (2) years from the date of original retail purchase ("Warranty Period"). The obligation of Plantronics under this warranty shall be limited to repair or replacement, at Plantronics' option, without charge, of any part or unit that proves to be defective in material or workmanship during the Warranty Period.

Exclusions From Warranty

This Warranty applies only to defects in factory materials and factory workmanship. Any condition caused by accident, abuse, misuse or improper operation, violation of instructions furnished by Plantronics, destruction or alteration, improper electrical voltages or currents, or repair or maintenance attempted by anyone other than Plantronics or an authorized service center, is not a defect covered by this Warranty. In such cases, Plantronics may charge you for materials and labor, even during the warranty period. Parts subject to wear and tear in normal usage are not covered by the Warranty.

Implied Warranties

Under state law, you may be entitled to the benefit of certain implied warranties. THESE IMPLIED WARRANTIES WILL CONTINUE IN FORCE ONLY DURING THE WARRANTY PERIOD. Some states do allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Incidental or Consequential Damages

NEITHER PLANTRONICS NOR YOUR RETAIL DEALER OR SELLING DISTRIBUTORS HAS ANY RESPONSIBILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING WITHOUT LIMITATION, COMMERCIAL LOSS OR PROFIT, OR FOR ANY INCIDENTAL EXPENSES, EXPENSES, LOSS OF TIME, OR INCONVENIENCE. Some states do not allow exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

Other Legal Rights

This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

WARRANTY AND SERVICE

How to Obtain Warranty Repairs

To obtain in or out of warranty service, please prepay shipment and return the unit to the appropriate facility listed below:

IN THE UNITED STATES

Plantronics Service Center
345 Encinal Street
Santa Cruz, CA 95060

Tel. (800) 544-4660

(831) 458-7700

Fax (800) 279-0162

IN CANADA

Plantronics Service Center
1455 Pitfield Boulevard
Saint-Laurent, Quebec H4S 1G3

Tel. (800) 540-8363

(514) 956-8363

Fax (514) 956-1825

Please use the original container, or pack the unit(s) in a sturdy carton with sufficient packing material to prevent damage. Include the following information:

1. A proof-of-purchase indicating model number and date of purchase.
2. Bill-to address
3. Ship-to address
4. Number and description of units shipped
5. Name and telephone number of person to call, should contact be necessary
6. Reason for return and description of the problem

Damage occurring during shipment is deemed the responsibility of the carrier, and claims should be made directly with the carrier.

Try our Fax-on-Demand Information Services at:

Tel. (800) 544-4660 (Prompt #4)

The name Plantronics and the Plantronics logo are registered trademarks of Plantronics, Inc. DuoSet, Quick Disconnect, Polaris and the clear color and curvature of the voice tube are trademarks of Plantronics, Inc.

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Santa Cruz, California 95060
800.544.4660

www.plantronics.com



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